

# Digital Personal Data Protection

## Application & Implementation

---

### ‘India Joining the Global Data Protection League’

**KBS Manian | Group CRO | Apollo Hospitals**

# 01 Universal Privacy Principles

## THE 7 UNIVERSAL PRIVACY PRINCIPLES — Common to Every Jurisdiction

Lawfulness

Purpose Limitation

Data Minimisation

Accuracy

Storage Limitation

Security

Accountability

### 1 Lawful, Fair & Transparent

Processing only with valid consent or for legitimate uses notified in the Act.

### 2 Purpose Limitation

Use the data only for the specific purpose for which it was collected.

### 3 Data Minimisation

Collect only what is necessary for the stated purpose — no 'just in case' data.

### 4 Accuracy

Keep data accurate, complete and up to date; correct on request.

### 5 Storage Limitation

Retain only as long as necessary for the purpose; erase thereafter.

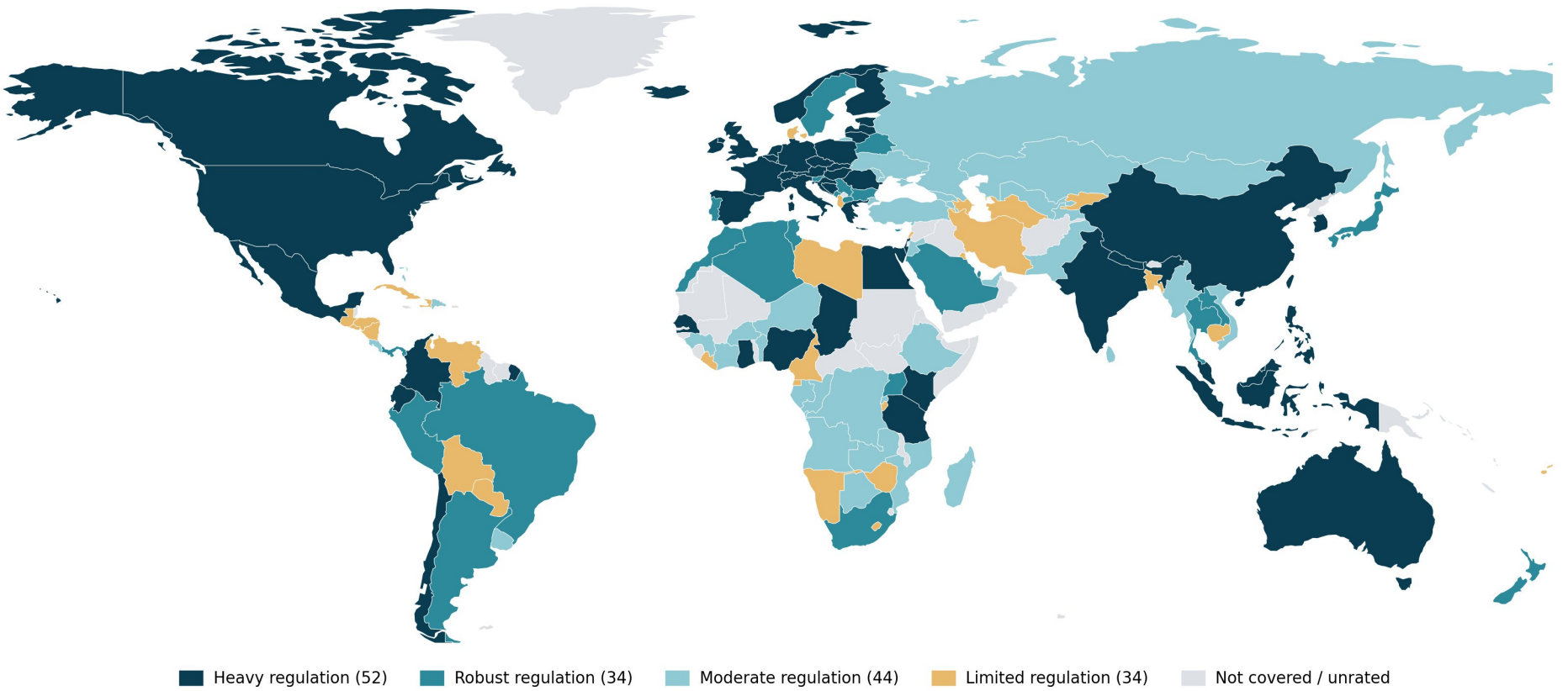
### 6 Security & Accountability

Implement reasonable safeguards; be answerable for compliance and breaches.

#### Key Audit Insights

- ❑ Any organisation with cross-border operations is measured against all 7 principles simultaneously — in every jurisdiction
- ❑ One framework to internalise; multiple legal regimes to comply with

# 02 Global Privacy Landscape



## 03 Global Data Protection Landscape

### GDPR

EU — 2018

- The gold standard
- Kickstarted global movement.

### CCPA

California — 2020

- Consumer rights focus
- Opt-out model

### PIPL

China — 2021

- State-centric
- Strongest data localisation

### LGPD

Brazil — 2020

- GDPR-inspired
- Latin America benchmark

### DPDP

India — 2023+2025

- Fiduciary model
- Rules notified Nov 2025

## Where the world stands on data protection regulation?

- Classifying 164 countries (including territories and free zones) on a four-tier maturity scale.
- Heavy & Robust regimes — together 86 of 164 — concentrated in EU, parts of Asia-Pacific & major economies of the Americas.
- India is rated Heavy following new legislation effective in 2026, raising compliance expectations for data flows into and out of India.

 **30+**

#### HEAVY

GDPR-grade or stricter;  
broad enforcement

 **45+**

#### ROBUST

Comprehensive law,  
active regulator

 **50+**

#### MODERATE

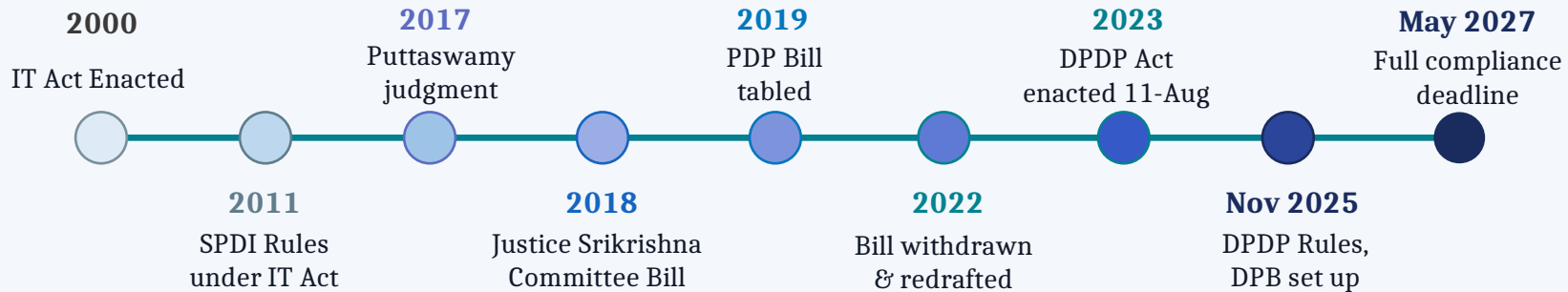
Law in force; uneven  
enforcement

 **30+**

#### LIMITED

Partial coverage or  
early-stage regime

# 04 India's Journey to DPDP — From IT Act 2000 to Rules 2025



## THREE-PHASE ENFORCEMENT TIMELINE

### PHASE 1 | 13 Nov 2025

#### Switch-On (Procedural)

##### Rules 1, 2 and 17-21

Effective dates, definitions, DPB establishment, administrative provisions, bar of civil court jurisdiction, conflicts with other laws.

**WE ARE HERE** • Board is live  
• Penalty framework active

### PHASE 2 | 13 Nov 2026

#### Consent Manager Framework

##### Rule 4

Registration of Consent Managers as third-party intermediaries to manage Data Principal permissions and consent artefacts.

**Build year** — DPIA, gap assessment, RoPA, vendor reviews, training

### PHASE 3 | 13 May 2027

#### Full Compliance

##### Rules 3, 5-16, 22 and 23

Notice requirements, security safeguards, breach notification, SDF obligations, Data Principal rights and grievance redressal — all enforced.

**HARD DEADLINE** — Penalties up to ₹250 Cr per instance

# 05 DPDP vs. Global Standards — Convergence & Critical Gaps



## CONVERGENCE WITH GDPR

Consent Required

Purpose Limitation

Data Minimisation

Right to Correction



## CRITICAL GAPS - WHAT DPDP IS MISSING vs. GLOBAL STDS

No Automated Decision Rights

Broad State & Union Exemptions

No GDPR style 'Right to be Forgotten' but 'Right to Erasure'

No Data Portability

No Universal Privacy-by-Design Mandate

Limited Profiling Restrictions; Stronger for Children

DPB Independence Concerns

No EU Adequacy — Yet



*Adequacy gap costs Indian IT-BPM and pharma sectors significant compliance overhead on every EU data transfer — SCCs, Transfer Impact Assessments, BCRs. Adequacy status is a sovereign trade priority.*

# Key Takeaways

- 1 Data is the new regulated asset**  
Treat it like cash — controlled, audited, and reported.
  - 2 DPDP is live — not a future project**  
Phase 1 is operational. The Board is constituted. Penalties are real. Compliance starts today.
  - 3 India's gap with GDPR has a cost**  
Adequacy status is a trade priority — every gap costs Indian business cross-border overhead.
-



# Data Discovery & AI for CAs

Presented by Vinay Vishwanath



# Lab Systems - Since 1989

*Analytical Instruments to Digital Forensics*



## Our Journey

- 1989: Founded as an Analytical Instruments company serving FMCG, Pharma, and Forensic Labs
- 2001: Pivoted entirely to Digital Forensics - envisioning that crimes would move to computers and digital devices
- Today: India's leading Digital Forensics and GovTech AI company, operating across 17+ countries on 4 continents



**90,000+**

Hard Disks Analyzed



**40,000+**

Mobile Phones Analyzed



**15+**

Countries Served



**35+**

Years of Expertise

# Digital Forensic Capabilities

*Trusted by Law Enforcement, Government & Enterprise*



## Disk Forensics

Evidence acquisition, recovery & analysis from storage media



## Mobile Forensics

Smartphone data extraction, app analysis, deleted data recovery



## Network Forensics

Traffic analysis, intrusion detection, log correlation



## Crypto Monitoring

Blockchain tracing, wallet analysis, transaction mapping



## Audio & Video

Authentication, enhancement, deepfake detection



## Dark & Deep Web

Threat intelligence, monitoring, investigations

**Trusted by:**

CBI | Income Tax | FSLs | Ministry of External Affairs | Local Police | Private Enterprises

# Why DPDP & Forensics?

*Need for Privacy Enhanced Technologies*

## **New Enterprise Risk**

- DPDP Act 2023 mandates data fiduciary obligations
- Penalties up to INR 250 Cr for non-compliance
- Every organization collecting personal data is affected

## **Emerging Audit Role**

- Privacy risk assessment and audit
- Data fiduciary vs processor classification
- Consent and retention practice review

## **Discovery Gap**

- Sensitive data scattered across structured and unstructured sources
- Existing security controls are not sufficient for privacy compliance
- PII exposure often goes undetected



Image & Video  
(CCTV DVR)



Audio



Excel Sheets



Emails



Text Files



Cloud-Stored Data



Social Media Data



Digital Financial Records



IoT Device Data

## **Diversified Tech Stack**



# Data Discovery: The First Step to DPDP Compliance



## Structured Data

- Databases, ERP systems, CRM platforms
- Financial records, HR systems
- Customer data in spreadsheets & CSV
- API logs, transaction records
- **PII fields: Aadhaar, PAN, mobile, email, address scattered across tables**



## Unstructured Data

- PDFs, Word documents, scanned forms
- Emails, contracts, legal agreements
- Images, handwritten notes (via OCR)
- Chat logs, support tickets
- **PII embedded in free text: names, addresses, health data buried in documents**

### myFRT-powered Data Discovery from Structured & Unstructured Sources



Salesforce



Zoho CRM



Freshsales



Monday.com CRM

arcos™



ORACLE

odoo



zoom



Trello



asana



HubSpot CRM



Pipedrive



Microsoft Dynamics 365



ActiveCampaign

EPICOR



infor



Acumatica  
The Cloud ERP

Sage

Google  
Workspace

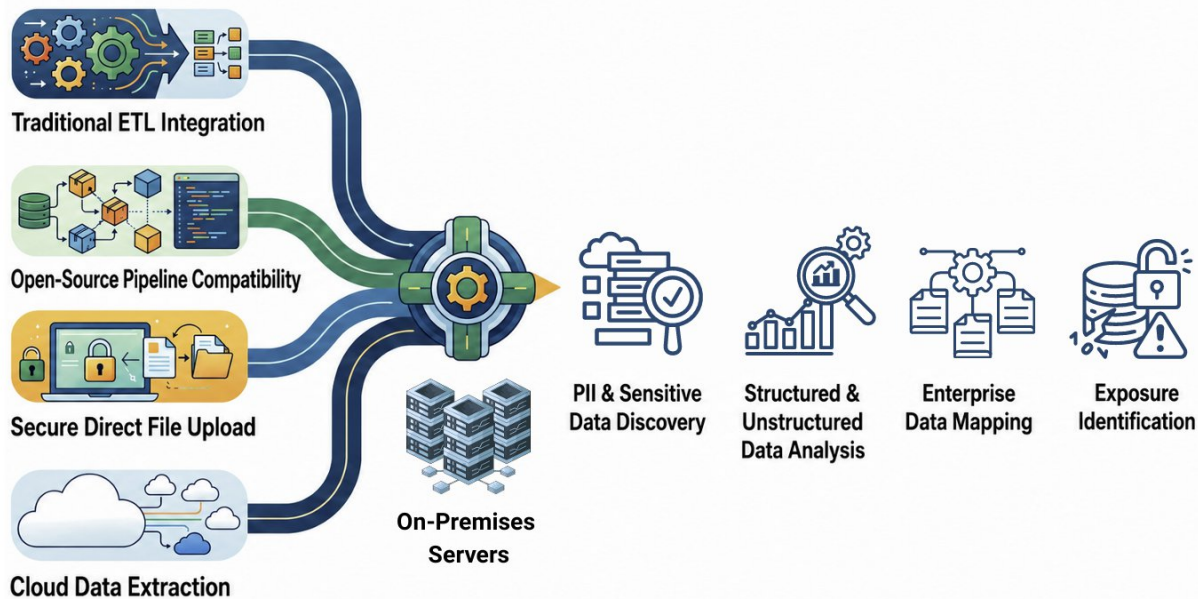


Notion



Dropbox

# Data Discovery & Privacy Assessment Workflow



## Ingest

ETL, open-source pipelines, cloud extraction, direct upload

## Discover

PII & sensitive data discovery across all data types via NLP + pattern matching

## Assess & Analyze

DPDP gap assessment, data fiduciary/processor mapping, risk evaluation

## Report

Structured compliance reports, identified gaps, risk mitigation recommendations



Private AI for Secure Organizations | Inspired by Chanakya - Built in Bharat

*The power of large & small language models directly on your organization's hardware - completely offline, completely sovereign, fully under your control.*



Dr. Radhakrishna Pillai



0 Cloud Calls Made



100% Data Stays On Device



Runs on Standard Laptops



20+ Open Source AI Models

## Why This Matters for You & Your Clients

Organizations handling sensitive financial, legal, operational, or investigative data cannot risk exposing information to external AI services. ChanakAI eliminates this risk entirely.

# ChanakAI Mini: Intelligence on Every Desk

*Single Workstation, Full Solution Stack*



## Minimum Requirements

- 16 GB RAM, Windows 10/11
- Fully offline, air-gapped operation
- CPU: x86/64-bit architecture
- 0.5-15 GB storage per model



## AI Models Included

- Gemma 4 / Qwen2.5 3B - multilingual
- Llama 3 / 3.2 3B - legal reasoning
- Mistral 7B / Phi-3.5 - fast Q&A
- 20+ additional open-source models



## Built-in Use Cases for CA Practices

### Document Analysis

Summarisation, validation of legal and financial documents

### Legal Section ID

IPC/BNS/CrPC section identification from case files

### Financial Insights

Analysis of financial statements, circulars, compliance docs

### Case Timelines

Automated case file analysis and timeline generation

Supports PDF, DOCX, Excel, CSV | English & Hindi | Local OCR for scanned files

# ChanakAI Max: Organisation-Wide Sovereign AI

*Enterprise-grade AI on your infrastructure. No cloud. Full governance.*

## What ChanakAI Max Delivers

- AI command centre for entire organisation
- Role-based access control across departments
- Multi-model routing based on task type
- Document processing at scale
- Audit logs for every interaction
- REST API integration with existing systems
- GPU-accelerated performance
- Air-gapped deployment option

## Designed For

-  Financial & Compliance Institutions
-  Enterprise Intelligence / Forensic Teams
-  Government Departments
-  Global Investigation Agencies
-  Digital Audit & Assurance Teams

Zero data egress | Fully sovereign | Scalable multi-department deployment

# Security Architecture & Compliance

*Built for Regulated Environments*



## Air-Gapped Operation

No internet connectivity required.  
Zero external communication.



## No Telemetry

No usage data, no analytics, no  
phone-home. Complete isolation.



## DPDP & MeitY Aligned

Design aligned with India's data  
protection regulations.



## Audit Logs

Every query, every interaction logged  
for compliance review.



## Role-Based Access

Granular access control by  
department, role, and clearance.



## On-Premise Only

Deployed on-site by our engineers.  
Your hardware, your control.

For CA Practices: ChanakAI enables you to offer AI-powered advisory services to clients in regulated industries without any data leaving the engagement environment.

# AI AUDIT : Is Your AI aligned to your Organization?

*TRIKA Framework : AI Audit on your infrastructure.*



## Iccha Shakti

Intent - Safety & Alignment

### Sovereignty, Security & Safety

- ▶ Jailbreak Resistance Rate
- ▶ Toxicity & Harm Compliance
- ▶ Adversarial Prompt Deflection

### Reliability & Alignment

- ▶ Instruction Following Accuracy
- ▶ Tone & Brand Alignment Score
- ▶ Intent Drift Detection

REASONED



## Jnana Shakti

Knowledge - Integrity & Grounding

### Data Integrity & Linguistic Quality

- ▶ Factual Consistency / Grounding
- ▶ PII & Data Leakage Incidence
- ▶ Hallucination Resistance Rate

### Knowledge Governance

- ▶ Verbosity & Conciseness Drift
- ▶ Schema Adherence Rate
- ▶ Source Attribution Accuracy

PROBED



## Kriya Shakti

Execution - Efficiency & Cost

### Operational Efficiency

- ▶ P95 Latency (Response Time)
- ▶ Token Efficiency / Compression
- ▶ Cost-per-Run Inference

### Execution Reliability

- ▶ Multi-Tool Orchestration Accuracy
- ▶ Error Recovery & Rollback
- ▶ Throughput Under Load

LIVE TESTED

# Let's Connect



Digital Forensics



Data Discovery



On-Premises AI



AI Audits



Training



## FORENSICS



## AI



## PRIVACY



**Lab Systems**

**Vinay Vishwanath**

Associate Vice President

[vinay@labsystems.co.in](mailto:vinay@labsystems.co.in)



328, Mastermind IV, Royal Palms  
No.169,Aarey Milk Colony, Near  
Goregaon (East),

[contact@labsystems.co.in](mailto:contact@labsystems.co.in)  
[sales@labsystems.co.in](mailto:sales@labsystems.co.in)

# DIGITAL PERSONAL DATA PROTECTION

## *NEW AVENUES*



CA. UDAY KULKARNI

# Dx — Digital Transformation

## Integration of Digital Technologies into All Areas

### DxE

Digital Transformation of  
Economy

### DxF

Digital Transformation of Finance

### DxE<sub>d</sub>

Digital Transformation of  
Education

### DxIS

Digital Transformation of Industry  
& Services

### DxB

Digital Transformation of Banking



### DxInd

Digital Transformation of Individual

# Digital Transformation of Economy



## Digital Transformation of Every Sector of Economy



### Digital Platforms of Economy

- Ride Sharing Aggregators — Ola, Uber
- E Commerce Platforms
- Payment Gateways



### Digital Production

- IoT
- Robotic Process
- Digital Twins



### Digital Finance

- UPI
- SFMS
- SWIFT
- Cryptocurrencies
- Payment Apps



### Digital Business Models

- Data Analysis
- Big Data Analysis

# DxInd — Digital Transformation of Individual

## Physical Identity



Presence on Social Media



Participation in Digital Economy



Sharing of Identity Data Details on various platforms

## V/s Digital Identity



Interaction with Digital Platforms



Sharing of Personal Data Details on various platforms



Sharing of Sensitive Data on various platforms

# Protection of Citizen

---



Protection of Citizen — Physically



Protection of Citizen — Digitally



Privacy of Citizen



Protecting Privacy on Digital Platform



Digital Personal Data Protection

# Why Digital Personal Data Protection — For Digital Trust

## DIGITAL TRUST



Protection from Misuse



Protection from AI  
Unethical Use



Protection from Data  
Theft



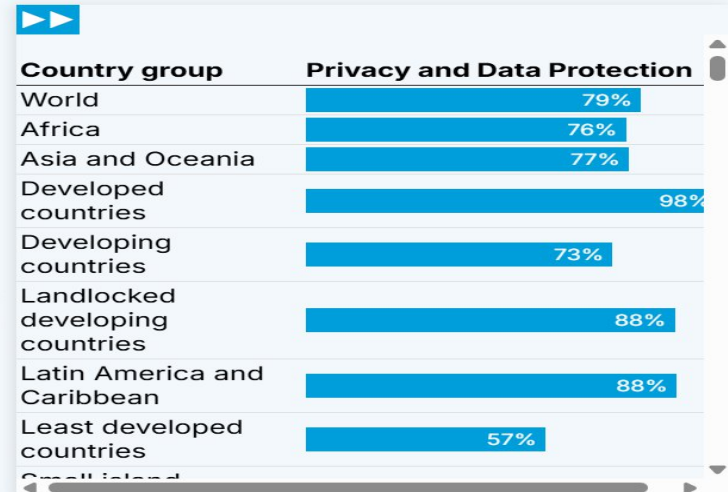
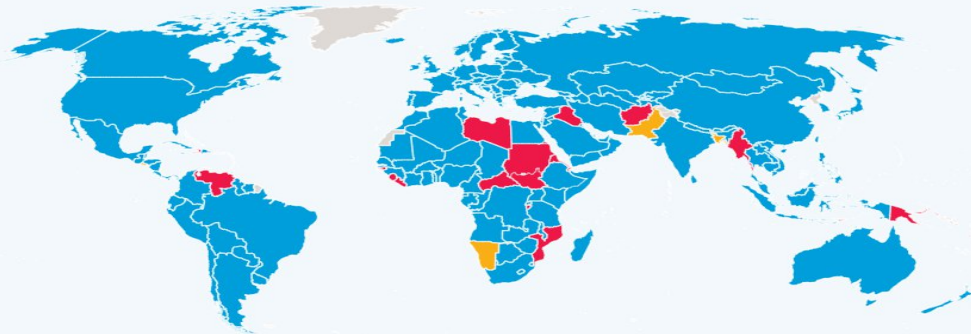
Protection from Data  
Diversion

# Digital Personal Data Protection — Globally

<https://unctad.org/topic/e-commerce-and-digital-economy/e-commerce-law-reform/summary-adoption-e-commerce-legislation-worldwide#>

Over 140 Countries

● Legislation ● Draft legislation ● No legislation ● No data



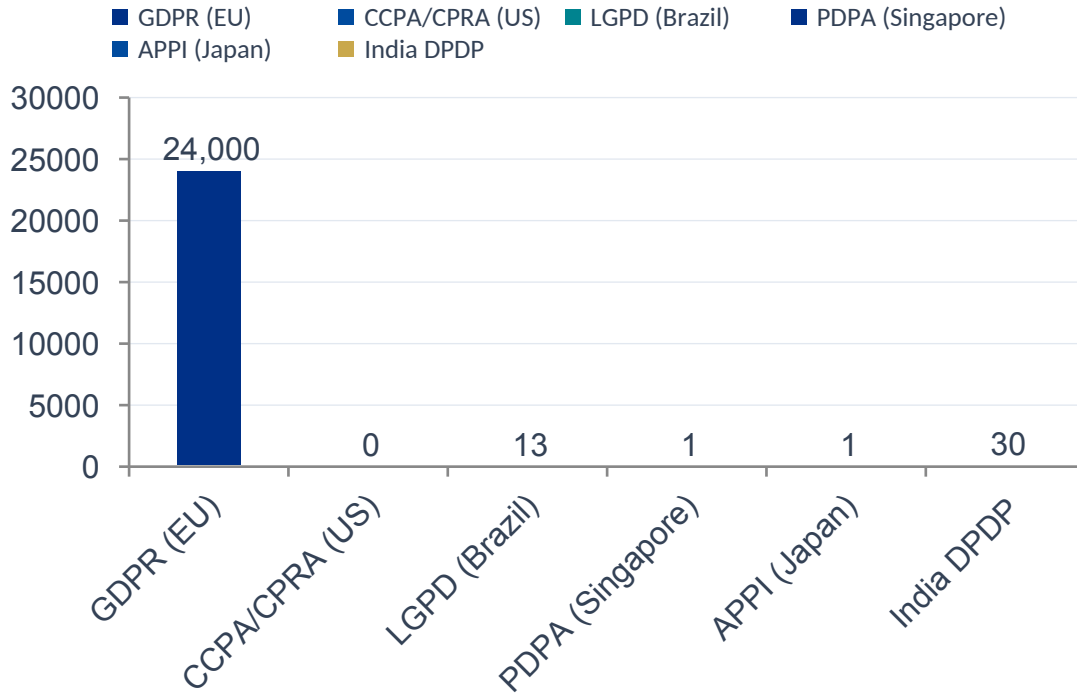
# Side-by-Side Comparison

Dimension	GDPR (EU)	CCPA/CPRA (USA)	LGPD (Brazil)	PDPA (Singapore)	India DPDP 2023
Enacted	2018	2020 / 2023	2020	2012 / 2021	2023
Lawful Bases	6 bases incl. legitimate interests	Not applicable (opt-out model)	10 bases incl. legitimate interests	Consent + 6 other bases	Consent + Deemed Consent (8 situations)
Data Subject Rights	6 rights (Art. 15-21)	5+ rights (CCPA/CPRA)	8 rights (Art. 17-22)	Access, Correction, Withdrawal	4 rights (Sections 11-13)
Data DPO / DPA	DPO mandatory for certain entities	No formal DPO requirement	DPO mandatory	DPO not formally required	Not required; Consent Manager concept
Children's Data	< 16 yrs (member state can lower to 13)	< 13 yrs (COPPA); < 16 (CPRA opt-out)	< 18 yrs	< 18 yrs (advisory)	< 18 yrs; parental consent mandatory
Cross-Border Transfers	Adequacy / SCCs / BCRs / Derogations	No restrictions currently	Adequacy or specific mechanisms	Whitelist or contractual clauses	Govt-notified countries / blacklist model
Max Penalty	€20M or 4% global turnover	\$7,500 per intentional violation	2% Brazil revenue (BRL 50M cap)	\$1M or 10% local turnover	₹250 Crore per instance (≈US\$30M)
Enforcement Body	National DPAs (EDPB for consistency)	California Privacy Protection Agency	ANPD	PDPC	Data Protection Board of India (DPBI)

# India DPDP Act vs EU GDPR: Critical Differences

Aspect	EU GDPR	India DPDP 2023	Impact
Territorial Scope	EU residents' data globally	India: digital data processed in India or for Indian principals	DPDP broadly mirrors GDPR's extra-territorial reach
Legal Bases	6 bases; Legitimate Interests is common default	Consent + 8 Deemed Consent situations; NO legitimate interests	DPDP more restrictive; consent is primary basis
Data Portability	Explicit right (Art. 20)	Not explicitly included in Act; may come via Rules	Significant gap; Indian users have fewer rights currently
Right to Object	Explicit right (Art. 21)	Not explicitly granted in Act	GDPR provides stronger objection mechanism
DPO Requirement	Mandatory for large/sensitive processing	Not required; 'Consent Manager' instead	Different compliance architecture
Cross-border Transfers	Adequacy decisions / SCCs / BCRs	Govt-notified whitelist + blacklist approach	DPDP approach is sovereign-state driven
Non-personal Data	Out of GDPR scope	Out of DPDP scope; separate bill anticipated	Gap in Indian framework for anonymised data
Enforcement	DPAs with investigative powers; class actions	DPBI — digital-first body; no class action provision	DPDP enforcement architecture still evolving

# Maximum Penalty Comparison — Global Data Protection Laws



## Key Penalty Notes

### GDPR

€20M or 4% global turnover — highest globally; landmark fines: Meta €1.2B, Amazon €746M

### India DPDP

₹250 Crore per instance; penalties are cumulative across violations; DPBI has discretion

### CCPA/CPRA

\$7,500 per intentional violation; private right of action for data breaches only

### LGPD (Brazil)

2% of Brazilian revenue, capped at BRL 50M per violation — ANPD enforcement since 2022

### Singapore PDPA

\$1M or 10% of annual local turnover — significantly enhanced post-2021 amendment

# Digital Data Protection Act & CA



Applicable Across all Sectors



Significant Data Fiduciary — Large Personal Data handler

## "personal data breach" means any —

- unauthorized processing of personal data, OR
- accidental disclosure, acquisition, sharing, use, alteration, destruction, OR
- loss of access to personal data,
- that compromises the confidentiality, integrity or availability of personal data;

# Digital Data Protection Act & CA



Its Techno Legal Act



Protection of Digital Personal  
Data in Business & Commerce



Use of Digital Personal Data  
in Business & Commerce

## Digital Personal Data Protection Act & Business Context — Assessment of Business Processes



How the Digital Personal Data is Processed



Need of Digital Personal Data for the Process



Impact of Digital Personal Data Protection on Business Process

# Global Requirements of Audit under Data Protection

**EU** EU GDPR

Systematic Audit of High Risk Entities



China — PIPL

Mandatory Compliance Audit under Personal Information Protection Law

**SG** Singapore — PDPC

Mandatory external audits or assessments required if organization experiences a breach or is directed by PDPC to prove accountability

**BR** Brazil — LGPD / ANPD

ANPD can require organizations to conduct audits or DPIAs to investigate data processing activities that pose significant risks to civil liberties



US State Laws

US State Specific Laws mandate regular security and privacy risk assessments



# New Risk on the Enterprise Risk Radar

DATA PROTECTION NON-COMPLIANCE — A BOARDROOM AGENDA ITEM



## FINANCIAL RISK

- Penalties up to ₹250 Crore per breach
- Repeat violations — cumulative penalties
- Cost of litigation & legal fees
- Remediation & forensic costs
- Insurance premium escalation



## REGULATORY & LEGAL RISK

- Board inquiries & show-cause notices
- Interim orders disrupting operations
- Website/service blocking by Govt.
- Criminal liability on officers
- Cross-border transfer restrictions



## OPERATIONAL RISK

- Data breach containment disruptions
- System overhaul for consent management
- Staff training & process redesign
- Vendor/processor compliance monitoring
- Technology investment requirements



## REPUTATIONAL RISK

- Loss of customer trust & loyalty
- Media scrutiny on data practices
- ESG & investor confidence impact
- Brand value erosion
- Talent acquisition challenges



# Emerging Role of Chartered Accountants

DPDP ACT OPENS A NEW FRONTIER OF PROFESSIONAL OPPORTUNITY FOR CAS



## DATA PROTECTION AUDITOR

- Independent Data Audit (SDF mandate)
- Audit of consent mechanisms
- Review of breach notification processes
- Algorithmic audit of SDFs



## DATA PROTECTION OFFICER (DPO)

- DPO appointment mandatory for SDFs
- CA's legal & compliance expertise ideal
- Board-level representation
- Point of contact for DPB



## DPIA & COMPLIANCE ADVISOR

- Data Protection Impact Assessment
- Compliance gap analysis & roadmaps
- Vendor/processor due diligence
- Privacy-by-design frameworks



## ASSURANCE & CERTIFICATION

- Third-party assurance reports
- Consent Manager certification
- Security safeguard attestation
- Cross-border transfer compliance



## RISK ADVISORY & FINANCIAL IMPACT

- Enterprise risk assessment
- Penalty exposure quantification
- Insurance advisory on data risks
- M&A due diligence on data assets



## TRAINING & CAPACITY BUILDING

- Board & C-suite sensitization
- Staff training programs
- DPDP compliance workshops
- CA firm DPDP practice setup



# CA as Data Auditor — The Statutory Mandate

SECTION 10 — SIGNIFICANT DATA FIDUCIARY OBLIGATIONS CREATE A STATUTORY AUDIT REQUIREMENT

*Section 10(2)(b) — A Significant Data Fiduciary shall appoint an independent data auditor to carry out data audit, who shall evaluate the compliance of the Significant Data Fiduciary in accordance with the provisions of this Act.*

## CONSENT AUDIT

Verify valid consent obtained for each purpose.  
Check withdrawal mechanism.  
Review Consent Manager integration.

## SECURITY AUDIT

Encryption, masking, access controls, logs.  
Breachnotification process.  
Data backup systems.  
72-hour reporting window.

## DATA LIFECYCLE AUDIT

Purpose limitation check.  
Data retention schedules.  
Erasure on withdrawal.  
Third Schedule timelines.  
Processor agreements.

## CHILDREN'S DATA AUDIT

Age verification systems.  
Parental consent records.  
No behavioral tracking.  
No targeted advertising to minors.

## CROSS-BORDER AUDIT

Data transfer agreements.  
Positive list compliance.  
Government restrictions.  
SDF data localisation requirements.

**Rule 13: DPIA + Audit — annually for every SDF. Report with significant observations must be submitted to the Data Protection Board.**

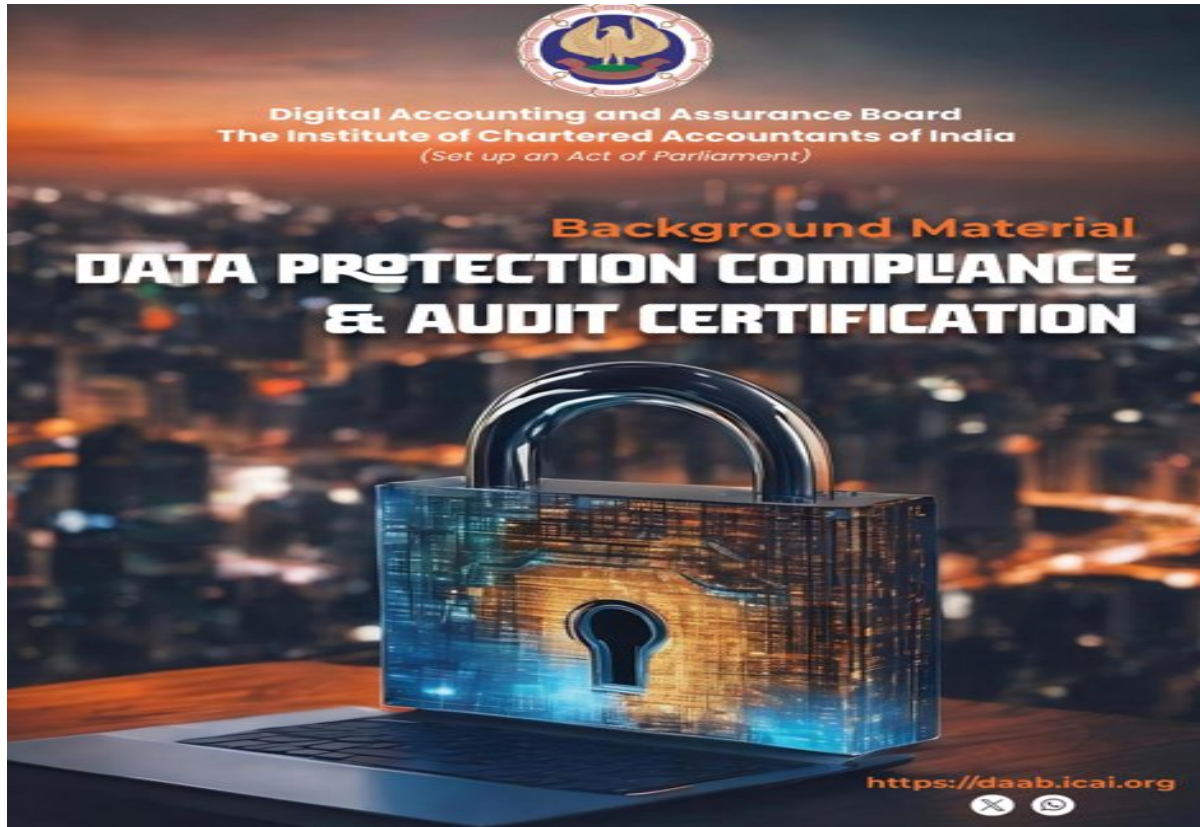
## Information Systems Audit Standard No. 430 : Audit of Digital Personal Data Protection

---

### Contents

	<b>Paragraph(s)</b>
Introduction and Scope .....	1
Objectives .....	2
Requirements .....	3
Explanatory Comments .....	4
Documentation of Work procedures .....	5

# ICAI — Leading from Front — Certification Course



Fraud is Evolving - Are You?

# Nature of Frauds

- Those where victim knowingly or innocently or out of greed or curiosity succumbs to cyber frauds –Examples :
  - Responding to Phishing mails , messages,....such as
  - “Your Email Have Been Awarded £109,000.00 British Pounds From COMPANY To Receive Send Your Full Name and Phone Number To Email: [companyt79@gmail.com](mailto:companyt79@gmail.com)” or
  - Business opportunities to earn huge money by becoming an agent / dealer...
  - Invitations to participate in some high income yielding schemes through stock market, real estate, loan portals, ....
- Blackmailing messages including digital arrest, ....

- ATTENTION

THIS IS TO NOTIFY YOU THAT YOUR OVERDUE INHERITANCE CLAIM WITH A COMMERCIAL BANK IS TO BE RELEASED, VIA KEY TESTED TRANSFER (KT T ) WIRE TRANSFER TO YOU THROUGH OUR AFFILIATE BANK IN EUROPE. IT IS PERTINENT TO NOTE THAT AN ISSUE OF THIS MAGNITUDE SHOULD HAVE COMMENCED WITH A FORMAL MEETING, BUT DUE TO THE TIME FACTOR AND THE URGENCY THIS MATTER REQUIRES, PLEASE BEAR WITH ME FOR MAKING THE INITIAL CONTACT THROUGH E-MAIL. MEAN WHILE, A MAN WITH BRITISH PASSPORT NUMBER 3028882234 CAME TO MY OFFICE FEW DAYS AGO WITH A LETTER, CLAIMING TO BE YOUR TRUE REPRESENTATIVE

HERE ARE HIS INFORMATION BELOW:

NAME DAVID JACKSON

BANK NAME: CITIBANK

BANK ADDRESS: ARIZONA, USA.

ACCOUNT NUMBER: 6503809008.

PLEASE, DO RECONFIRM TO THIS OFFICE, AS A MATTER OF URGENCY IF THIS MAN IS FROM YOU, SO THAT THIS OFFICE WILL NOT BE HELD RESPONSIBLE FOR PAYING THIS INHERITANCE INTO THE WRONG ACCOUNT NAME. IF THIS MAN IS NOT YOUR REP, YOU ARE REQUESTED TO FILL AND RETURN THIS INFORMATION FOR VERIFICATION PURPOSES SO THAT YOUR INHERITANCE CLAIM VALUED US\$10.5M DOLLARS ONLY WILL BE REMITTED INTO YOUR NOMINATED BANK ACCOUNT.

THIS FUND IS AS A RESULT OF INHERITANCE ON YOUR BEHALF DEPOSITED BY AN AMERICAN WHO DIED IN A PLANE CRASH SOMETIME AGO.

1. YOUR NAME:.....  
.....

2. YOUR ADDRESS:.....

3. YOUR TELEPHONE .....

5. AGE.....

6. SEX:.....

7. YOUR OCCUPATION.....

8. YOUR BANK DETAILS:.....

AS SOON AS WE RECEIVE THE ABOVE, WE SHALL COMMENCE WITH ALL NECESSARY PROCEDURES IN ORDER TO TRANSFER THIS FUND INTO YOUR ACCOUNT THROUGH THE OFFICE OF THE DIRECTOR INTERNATIONAL REMITTANCE/FOREIGN OPERATIONS WHO HANDLES ALL FOREIGN INHERITANCE CLAIM.

WE SHALL PROCEED WITH THE PAYMENT DETAILS TO THE SAID MR JACKSON, IF WE DO NOT HEAR FROM YOU WITHIN THE NEXT THREE WORKING DAYS FROM TODAY.

REPLY TO THIS EMAIL ADDRESS: [stanbaily4@gmail.com](mailto:stanbaily4@gmail.com)

BEST REGARDS.  
STANLEY BAILEY

# Frauds on account of negligence of users

- User ID, Password, other credential sharing
- Not disabling Ids of ex employees and other temporary users
- Not logging out completely while using others' systems
- Not changing passwords frequently
- Obvious choices passwords - too easy to guess
- Leaving / handing over mobile, laptop, ...with others giving a chance to steal data
- Entrusting sensitive, confidential accounts to others giving them a chance to make transactions in your name,...

# More serious frauds

- Hacking
- Use of malwares
- Data stealing
- Encryption
- Corrupting the OS and / data base
- Spoofing identity
- The malware sits quietly in your system occupying negligible kb space which can transmit your data and enable the attacker at his convenience. The time lag before attack could be several years

# Evolution of Fraud

- Today, fraud has evolved beyond physical documents and manual manipulation. It is now:
- digital,
- intelligent,
- borderless,
- automated,
- instant
- and increasingly powered by Artificial Intelligence.

- attackers can operate anonymously,
- across geographies,
- at machine speed,
- and at massive scale.

Today's frauds are:

- identity-centric,
- platform-centric,
- and globally coordinated.

We have moved from:

- forged signatures to synthetic identities,
- fake vouchers to deepfake approvals,
- stolen passwords to session hijacking,
- and phishing emails to AI-generated personalized deception.

Fraudsters today study behavior patterns, social media presence, communication styles, and digital footprints before launching attacks.

In the digital world:

- identities can be spoofed,
- devices can be masked,
- locations can be hidden,
- and attacks can pass through multiple jurisdictions within seconds.

With technologies like:

- VPNs,
- encrypted communications,
- cryptocurrency laundering,
- botnets,
- and synthetic digital identities,
- determining “who actually committed the fraud” becomes extraordinarily difficult.

This creates a major challenge not only for law enforcement, but also for auditors, forensic investigators, compliance professionals, and boards.

# The role of CA is also evolving

Today's finance and audit professionals must understand:

- digital controls,
- cyber risk,
- data integrity,
- AI governance,
- fraud analytics,
- and technology-enabled forensic investigations.

Financial fraud and cyber fraud are no longer separate domains.

Increasingly:

- accounting controls,
- cybersecurity controls,
- identity management,
- and governance frameworks

must work together.

# Risk of CA is increasing

- You certify the adequacy of Internal Financial Controls.  
Any Cyber or other fraud can easily be attributed to failure of IFCs.
- Does the scope of your normal audit include and is capable of unearthing layered transactions?
- Role and review by CA has gone beyond certifying the numbers.
- You are supposed to be reviewing the various risks which include the frauds



# Fraud is Evolving-Are You?

Sahil Malik

Chief General Manager, Securities and Exchange Board of India



# The Fraud Reality: What We Keep Missing

---

# The Fraud Reality: What We Keep Missing

**Warning signs existed**

*...but were ignored*

**Transactions were  
visible**

*...but unchallenged*

**Governance was weak**

*...but unquestioned*

**Skepticism eroded**

*...gradually*

*"Every major fraud was once a small ignored anomaly."*

# The New Fraud Architecture: From Transaction to Narrative Fraud

## Old Fraud

- Simple transaction manipulation
- Arithmetic inaccuracies
- Obvious falsification
- Isolated incidents



## Modern Fraud

- Engineered growth stories
- Fabricated valuation narratives
- Investor sentiment manipulation
- Governance appearance – compliant on paper

## What CAs Must Now Evaluate:

Economic Substance

Behavioural Patterns

Governance Quality

Technology  
Vulnerabilities

Management Intent

# Learnings from SEBI CFID Orders

## Revenue Recognition Fraud: The Illusion of Growth

Fraud Type 1 of 5

### Common Structures

- Fictitious sales & shell customers
- Circular transactions & round-tripping
- Channel stuffing
- Premature revenue recognition
- Post-period reversals

### ✔ Preventive Measures

- Customer-network mapping & independent confirmations
- GST and e-way bill reconciliation
- Receivable ageing analytics
- Post-period reversal testing
- Excessive top-side journal entry monitoring

### 🚩 Red Flags

- Revenue growth without matching cash flow
- Rising receivables despite profitability
- Quarter-end sales spikes
- Concentration of sales among new entities
- Aggressive pressure to 'meet numbers'
- Resistance to customer confirmations

*"Cash flow usually reveals what profits attempt to conceal."*

# Case Vignettes: Revenue Fraud in Practice

## Case 1: Pharmaceutical Company

- Inflated sales and profits through fictitious purchases with controlled entities
- Multiple sets of financial statements created for FY 2010-11 to 2012-13
- Fabricated figures signed off by statutory auditors
- Objective: Mislead stakeholders with fabricated financial data

## Case 2: Real Estate Development Company

- Revenue from flat/land sales and interest expenses overstated
- Assets (PPE, trade receivables) deliberately misclassified
- Financial statements manipulated to disguise related-party exposure
- Inflated asset quality to misrepresent financial health

*Lesson: Warning signs were present — but professional skepticism was absent.*



## Impairment Manipulation: Concealment & Diversion

# Impairment Manipulation: Concealment & Diversion

Fraud Type 2 of 5

## Two Types of Impairment Fraud

### Type 1: Non-Recognition of Impairment

- Avoid impairment to sustain valuations
- Preserve profitability & market confidence
- Prevent covenant breaches
- Stressed subsidiaries carried at inflated values
- Large goodwill despite deteriorating operations

### Type 2: Fraudulent Impairment for Diversion

- Impairment used to suppress asset values
- Facilitate undervalued transfers to related parties
- Justify write-offs and conceal diversion
- Promoter-linked restructuring at depressed prices
- Assets suddenly impaired before restructuring

## Preventive Measures

- Independent valuation review & fairness opinions for material write-downs
- Reverse sensitivity testing & industry benchmarking
- Forensic review of impairment-linked restructuring
- Audit committee review of valuation assumptions

*"A sudden destruction of value on paper may sometimes precede a transfer of value in reality."*

# Valuation Fraud: Valuation as a Vehicle of Deception

Fraud Type 3 of 5

## Especially Prevalent In:

Startups

PE Transactions

Slump Sales

Related-Party Deals

Intangible Valuation

Restructuring

### Type 1: Overvaluation

- Attract investors & inflate market cap
- Aggressive DCF assumptions
- Unrealistic growth projections
- Repeated upward revisions
- Promoter-linked valuation influence

### Type 2: Undervaluation

- Facilitate promoter-linked acquisitions
- Transfer value from public shareholders
- Enable restructuring at depressed prices
- Suppress tax exposure
- Assets impaired before distressed sale

# Substance Over Form Frauds: Legally Compliant, Economically Misleading

Fraud Type 4 of 5

*"Economic substance must prevail over legal architecture."*

## Common Structures:

- Off-balance-sheet arrangements
- Related-party camouflage
- Layered SPV structures
- Circular fund routing
- Hidden liabilities & guarantees

## Red Flags:

- Excessive legal complexity
- Transactions lacking commercial rationale
- Repeated fund routing through entities
- Unusual year-end restructuring
- High volume of adjusting journal entries

### Case: Home Finance Company

- Excessive general-purpose corporate loans to financially weak, newly incorporated, and promoter-associated entities
- Fabricated agreements and circular fund flows disguised fund diversion as routine financial transactions

# Governance Failure: The Root Cause Behind Most Frauds

Fraud Type 5 of 5

**Most major frauds had controls, audit committees, and auditors — yet failed. Why?**

## Management Override

Controls bypassed by top leadership with concentrated authority

## Dissent Became Unsafe

Challenge culture suppressed; fear of retaliation for raising concerns

## Ceremonial Governance

Boards and committees existed but did not genuinely scrutinize

## Skepticism Weakened

Professional skepticism gave way to trust, optimism, and silence

## Case: Entertainment Enterprises

- Promoter issued ₹200 crore fixed deposit guarantee letter without Board approval
- Material related-party transactions not disclosed; assets appropriated by a connected financial institution

*"The greatest vulnerability in any control framework is concentrated authority without accountability."*

# Master Red Flag Matrix: Key Warning Signals Across Fraud Types

Fraud Type	Financial Indicators	Governance Indicators
Revenue Fraud	Revenue ↑ without cash flow; Rising receivables; Q-end spikes	Pressure to meet numbers; Resistance to confirmations
Impairment Fraud	Sudden large write-downs; Impairment before restructuring	Valuation by connected parties; Weak audit committee
Valuation Fraud	Aggressive DCF; Unrealistic projections; Valuation disconnected from industry	No competitive bidding; Related-party valuers
Substance Fraud	Excessive legal complexity; Circular fund routing; High journal entries	Repeated year-end restructuring; Beneficial ownership opaque
Governance Failure	Unexplained transactions; Undisclosed guarantees	Promoter dominance; Board unable to challenge management

*The presence of multiple red flags from different categories significantly elevates fraud risk assessment.*

# Suggestions for the Profession: Redesigning Governance Architecture (1/2)

**01**

**Fraud-Risk Workshops for Audit Committees**

**02**

**Mandatory Economic Substance Review**

**03**

**Independent Review of Related-Party Transactions**

*"An informed audit committee is one of the strongest anti-fraud controls in any organization."*

# Suggestions for the Profession: Redesigning Governance Architecture (2/2)

**04**

**ERP-Level Hard Controls for Sensitive Transactions**

**05**

**Open-Source Intelligence (OSINT) in Audit Planning**

**06**

**Dual Independent Valuation Opinions**

# Behavioural Nudges & Ethical Architecture in Fraud Prevention

*A 'nudge' = behavioural intervention to influence ethical decision-making without coercion.*

## 1. Ethical Declaration Before Sensitive Transactions

Senior officials digitally confirm: 'This transaction has genuine commercial substance and does not involve concealment or conflict of interest.' Creates psychological accountability.

## 2. Behavioural Warning Prompts in ERP

ERP displays: 'This transaction is high fraud-risk category' or 'This journal entry bypasses approval hierarchy.' Promotes pause-based decision making.

## 3. Fraud-Awareness Certification by Business Heads

Quarterly certifications: no undisclosed RPTs, no side agreements, no artificial revenue structures. Expands accountability beyond finance.

## 4. Ethical Climate Surveys & Red-Flag Escalation

Anonymous surveys evaluate: fear of retaliation, pressure to meet targets, transparency. Direct escalation channels for suspicious transactions without fear.

*"Fraud risk is often cultural long before it becomes financial."*

# Ethical Perspective: The Core of Our Profession

Fraud prevention is not merely a technical exercise — it is an ethical responsibility.

## The Ethical Challenge Before the Profession

- Normalization of aggressive conduct
- Pressure-driven silence in organizations
- Gradual ethical compromise
- Rationalization of exceptions and overrides
- One ignored exception → one massive fraud

## The Real Defence Lies In:

- Professional skepticism — always question
- Ethical courage — speak up against pressure
- Governance integrity — substance over form
- Willingness to question economic reality
- Convergence of vigilance & forensic intelligence

### How Fraud Begins — The Path of Small Compromises:

**One ignored exception → One undocumented adjustment → One pressured approval → One rationalized override → FRAUD**



The real defence lies in the convergence of vigilance, forensic intelligence, governance integrity, and professional courage.

---

Because every financial system survives not merely on regulation — but on TRUST.

Fraud is Evolving - Are You?

# Nature of Frauds

- Those where victim knowingly or innocently or out of greed or curiosity succumbs to cyber frauds –Examples :
  - Responding to Phishing mails , messages,....such as
  - “Your Email Have Been Awarded £109,000.00 British Pounds From COMPANY To Receive Send Your Full Name and Phone Number To Email: [companyt79@gmail.com](mailto:companyt79@gmail.com)” or
  - Business opportunities to earn huge money by becoming an agent / dealer...
  - Invitations to participate in some high income yielding schemes through stock market, real estate, loan portals, ....
- Blackmailing messages including digital arrest, ....

- ATTENTION

THIS IS TO NOTIFY YOU THAT YOUR OVERDUE INHERITANCE CLAIM WITH A COMMERCIAL BANK IS TO BE RELEASED, VIA KEY TESTED TRANSFER (KT T ) WIRE TRANSFER TO YOU THROUGH OUR AFFILIATE BANK IN EUROPE. IT IS PERTINENT TO NOTE THAT AN ISSUE OF THIS MAGNITUDE SHOULD HAVE COMMENCED WITH A FORMAL MEETING, BUT DUE TO THE TIME FACTOR AND THE URGENCY THIS MATTER REQUIRES, PLEASE BEAR WITH ME FOR MAKING THE INITIAL CONTACT THROUGH E-MAIL. MEAN WHILE, A MAN WITH BRITISH PASSPORT NUMBER 3028882234 CAME TO MY OFFICE FEW DAYS AGO WITH A LETTER, CLAIMING TO BE YOUR TRUE REPRESENTATIVE

HERE ARE HIS INFORMATION BELOW:

NAME DAVID JACKSON

BANK NAME: CITIBANK

BANK ADDRESS: ARIZONA, USA.

ACCOUNT NUMBER: 6503809008.

PLEASE, DO RECONFIRM TO THIS OFFICE, AS A MATTER OF URGENCY IF THIS MAN IS FROM YOU, SO THAT THIS OFFICE WILL NOT BE HELD RESPONSIBLE FOR PAYING THIS INHERITANCE INTO THE WRONG ACCOUNT NAME. IF THIS MAN IS NOT YOUR REP, YOU ARE REQUESTED TO FILL AND RETURN THIS INFORMATION FOR VERIFICATION PURPOSES SO THAT YOUR INHERITANCE CLAIM VALUED US\$10.5M DOLLARS ONLY WILL BE REMITTED INTO YOUR NOMINATED BANK ACCOUNT.

THIS FUND IS AS A RESULT OF INHERITANCE ON YOUR BEHALF DEPOSITED BY AN AMERICAN WHO DIED IN A PLANE CRASH SOMETIME AGO.

1. YOUR NAME:.....  
.....

2. YOUR ADDRESS:.....

3. YOUR TELEPHONE .....

5. AGE.....

6. SEX:.....

7. YOUR OCCUPATION.....

8. YOUR BANK DETAILS:.....

AS SOON AS WE RECEIVE THE ABOVE, WE SHALL COMMENCE WITH ALL NECESSARY PROCEDURES IN ORDER TO TRANSFER THIS FUND INTO YOUR ACCOUNT THROUGH THE OFFICE OF THE DIRECTOR INTERNATIONAL REMITTANCE/FOREIGN OPERATIONS WHO HANDLES ALL FOREIGN INHERITANCE CLAIM.

WE SHALL PROCEED WITH THE PAYMENT DETAILS TO THE SAID MR JACKSON, IF WE DO NOT HEAR FROM YOU WITHIN THE NEXT THREE WORKING DAYS FROM TODAY.

REPLY TO THIS EMAIL ADDRESS: [stanbaily4@gmail.com](mailto:stanbaily4@gmail.com)

BEST REGARDS.  
STANLEY BAILEY

# Frauds on account of negligence of users

- User ID, Password, other credential sharing
- Not disabling Ids of ex employees and other temporary users
- Not logging out completely while using others' systems
- Not changing passwords frequently
- Obvious choices passwords - too easy to guess
- Leaving / handing over mobile, laptop, ...with others giving a chance to steal data
- Entrusting sensitive, confidential accounts to others giving them a chance to make transactions in your name,...

# More serious frauds

- Hacking
- Use of malwares
- Data stealing
- Encryption
- Corrupting the OS and / data base
- Spoofing identity
- The malware sits quietly in your system occupying negligible kb space which can transmit your data and enable the attacker at his convenience. The time lag before attack could be several years

# Evolution of Fraud

- Today, fraud has evolved beyond physical documents and manual manipulation. It is now:
- digital,
- intelligent,
- borderless,
- automated,
- instant
- and increasingly powered by Artificial Intelligence.

- attackers can operate anonymously,
- across geographies,
- at machine speed,
- and at massive scale.

Today's frauds are:

- identity-centric,
- platform-centric,
- and globally coordinated.

We have moved from:

- forged signatures to synthetic identities,
- fake vouchers to deepfake approvals,
- stolen passwords to session hijacking,
- and phishing emails to AI-generated personalized deception.

Fraudsters today study behavior patterns, social media presence, communication styles, and digital footprints before launching attacks.

In the digital world:

- identities can be spoofed,
- devices can be masked,
- locations can be hidden,
- and attacks can pass through multiple jurisdictions within seconds.

With technologies like:

- VPNs,
- encrypted communications,
- cryptocurrency laundering,
- botnets,
- and synthetic digital identities,
- determining “who actually committed the fraud” becomes extraordinarily difficult.

This creates a major challenge not only for law enforcement, but also for auditors, forensic investigators, compliance professionals, and boards.

# The role of CA is also evolving

Today's finance and audit professionals must understand:

- digital controls,
- cyber risk,
- data integrity,
- AI governance,
- fraud analytics,
- and technology-enabled forensic investigations.

Financial fraud and cyber fraud are no longer separate domains.

Increasingly:

- accounting controls,
- cybersecurity controls,
- identity management,
- and governance frameworks

must work together.

# Risk of CA is increasing

- You certify the adequacy of Internal Financial Controls.  
Any Cyber or other fraud can easily be attributed to failure of IFCs.
- Does the scope of your normal audit include and is capable of unearthing layered transactions?
- Role and review by CA has gone beyond certifying the numbers.
- You are supposed to be reviewing the various risks which include the frauds