

# Digitising Practise

Tools & Technology in our Profession



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B.Com, FCA, CS, DISA(ICAI), DipIFR(UK), CISA(USA), LLB

Partner KEN & Co., Chartered Accountants, Bengaluru.

**April 24, 2020** 

11.00 am Onwards

## Narasimhan Elangovan

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Partner

KEN & Co. Chartered Accountants,

Bengaluru.

- Practicing Chartered Accountant with specialization in Information System Assurance
- A futurist who specializes in
  - IT Consulting, Information Systems Assurance
  - GDPR & Privacy Law
  - Data Analytics, Implementation and Testing of Internal Financial Controls
  - SOX and SOC (SSAE-16 and 18)
- IS Auditor and Advisor for various BFSI, Sporting
   Organizations, start-up entities, Tech companies and many more
- DISA & CISA Faculty
- Speaker at National & International Forums of IT and Emerging Technologies
- Author of the book "Digitizing CA Practice" and co-author to the Implementation Guide on DCMM 2.0

# Author ofDigitising CA Practise

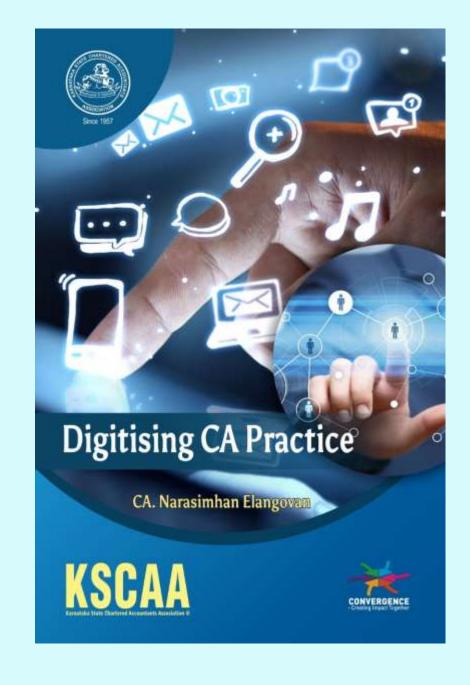
Currently the book is available only through physical mode at KSCAA.

## Coming Soon

Updated e-book on
Digitising Professional
Practise
coming soon

Click here to register:

http://www.kenco.in/contact-us.html





## Disclaimer

- The views and apps discussed in this session is only for information purpose and are the personal views of the presenter. The presenter is a practising CA and does not have any interest in any of the applications discussed and neither endorses any application.
- The views expressed herein may not be taken to necessarily represent the views of his firm, M/s. KEN & Co. Chartered Accountants.
- Readers are advised to take caution before choosing any of the applications.
- This publication contains information in summary form and is therefore intended for general guidance only. It is not intended to be a substitute for detailed research or the exercise of professional judgment.
- No part of this material shall be construed as a solicitation of services or an invitation of any sort whatsoever from KEN & Co or to create a professional relationship.

\* Agenda

- 1. State of Affairs Industry to CA Office
- 2. Roadmap for Technology Adoption in CA Office
- 3. The Digital Strategy
- 4. Gearing up for the Future

1. State of Affairs – Industry to CA Office





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Managing Directors and Chief Executives

General and Operations Managers\*

Software and Applications Developers and Analysts\*

Data Analysts and Scientists\*

Sales and Marketing Professionals\*

Sales Representatives, Wholesale and

Manufacturing, Technical and Scientific

Products

Human Resources Specialists

Financial and Investment Advisers

Database and Network Professionals

Supply Chain and Logistics Specialists

Risk Management Specialists

Information Security Analysts\*

Management and Organization Analysts

Electrotechnology Engineers

Organizational Development Specialists\*

Chemical Processing Plant Operators

University and Higher Education Teachers

Compliance Officers

Energy and Petroleum Engineers

Robotics Specialists and Engineers

Petroleum and Natural Gas Refining Plant

Operators

#### **New Roles**

Data Analysts and Scientists\*

Al and Machine Learning Specialists

General and Operations Managers\*

Big Data Specialists

Digital Transformation Specialists

Sales and Marketing Professionals\*

New Technology Specialists

Organizational Development Specialists\*

Software and Applications Developers and

Analysts\*

Information Technology Services

Process Automation Specialists

Innovation Professionals

Information Security Analysts\*

Ecommerce and Social Media Specialists

User Experience and Human-Machine

Interaction Designers

Training and Development Specialists

Robotics Specialists and Engineers

People and Culture Specialists

Client Information and Customer Service

Workers\*

Service and Solutions Designers

Digital Marketing and Strategy Specialists

#### Redundant Roles

Data Entry Clerks

Accounting, Bookkeeping and Payroll Clerks

Administrative and Executive Secretaries

Assembly and Factory Workers

Client Information and Customer Service Workers\*

Business Services and Administration Managers

Accountants and Auditors

Material-Recording and Stock-Keeping Clerks

General and Operations Managers\*

Postal Service Clerks

Financial Analysts

Cashiers and Ticket Clerks

Mechanics and Machinery Repairers

Telemarketers

Electronics and Telecommunications Installers

and Repairers

Bank Tellers and Related Clerks

Car, Van and Motorcycle Drivers

Sales and Purchasing Agents and Brokers

Door-To-Door Sales Workers, News and Street

Vendors, and Related Workers

Statistical, Finance and Insurance Clerks

Lawyers



What is happening in our offices?







## Problem Areas

Manual Processes



- Huge pile of books
- **©** Limited Value Addition to Client

## COVID-19 Challenges

- All data in Office
- Unable to travel to Office
- Difficulty in having an organised communication with Office Staff
- Unable to meet clients
- Unable to track tasks, time and efficiencies
- Insufficient Software Licenses to operate
- How to access data



+ 2. Roadmap for Technology Adoption in CA Office



# 3 Most Important things to start with:

#### **Mindset**

- Develop a strategy
- Who do we want to be, what services do we want to deliver to clients?
- How do we build the business model around this?

#### Skillset

- What skills do our staff need
- How do we make sure they obtain these?
- How can we attract people with the right skills?

#### **Toolset**

What tools can we use to leverage our strategy



## Why Technology?



Efficient tracking and scheduling of work.



Maintaining records and contact with the firm's client database



Sharing data with their clients.



Improvisation in the communications process



Storing and retrieving data efficiently and with adequate disaster recovery mechanisms



Enhancing the presentation of the firm's work



The marketing of the firm and their value proposition; and



Managing time pressures.

## Need to catch up the Trend





## Essential Tools for Professional

## A practice management system

- Task Tracking
- Time-recording
- Attendance
- Billing

## Document Management system

- Archival
- Backup
- Access restrictions

### **Communication Tools**

- Office Internal Communication
- Client Communication



# Essential Tools for Professional

### Collaborate & Productivity

- Sharing of Files
- Spreadsheets & Word Processing

### Branding & Marketing

- Website
- Email
- Campaign
- Webinars

### Remotely Working Tools

- Screen-share
- Video Calling
- Web Meetings

### Domain Specific

- Accounting Automation
- Audit Automation
- Compliance Automation



## Office Management

Task Management
Client Management
Document Management System
Time Sheet
Invoice

TEAM

**CLIENT** 

**ASSIGNMENT** 

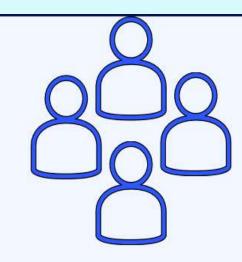
**TASK** 

**REVIEW** 



# Efficient work allocation and tracking

Manage your resources by allocating work efficiently and track the progress.



# Easy client collaboration

Interact and collaborate with all your clients. Save time, reduce number of calls

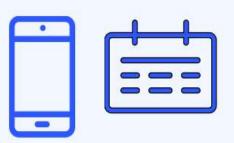
# Automate repetitive tasks

Automate any repetitive tasks and ensure to get paid for the work.



# Time and Calendar planning

Plan your meetings and never miss an appointment



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#### Dashboard

3
0/3 (Assignee/Reported)
7 (Others)

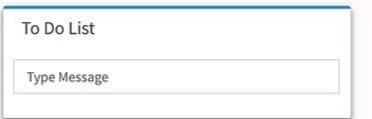
Open Task €



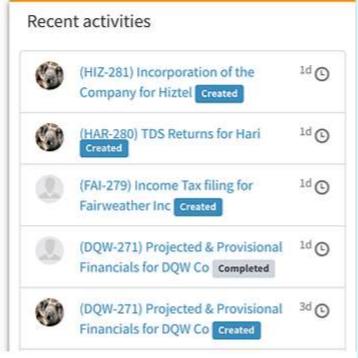




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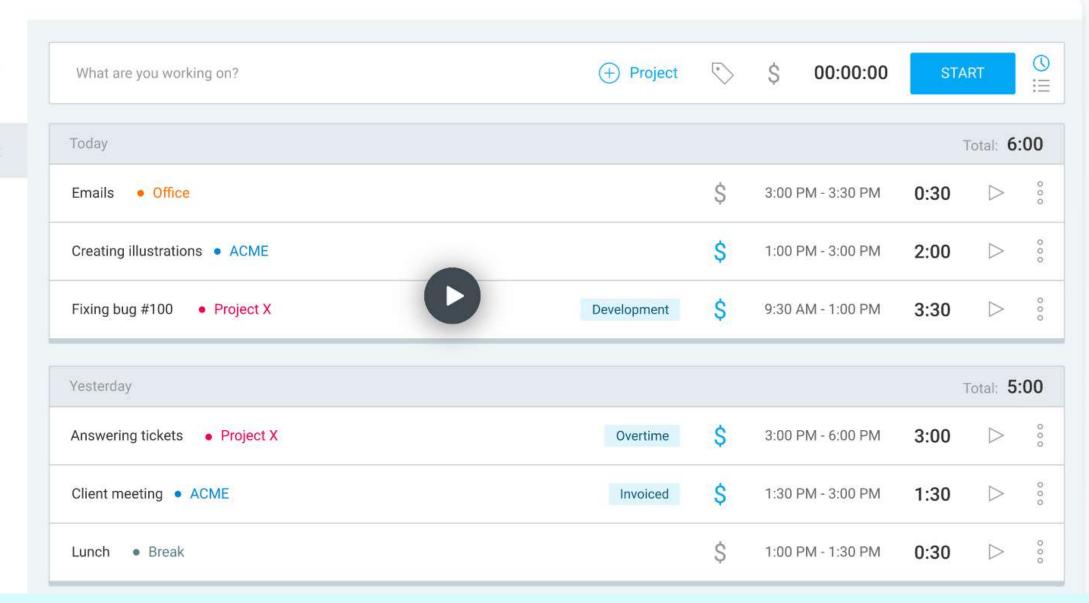


Cordl support@cordl.in



## Clockify

- TIME TRACKER
- TIMESHEET
- H DASHBOARD
- REPORTS
- PROJECTS
- TEAM
- CLIENTS
- TAGS



## Track **Tasks**





Now You Can Assign Action Items in Google Docs, Sheets, & Slides

Clockify ordl - Google Search

COLDI

×

CA practice management softw X

Bitrix24®

11 Trello

Papilio

Your company. United.

Free Unlimited Online.

Courtesy: ProCAAT (Wincer > C @





https://www.cordl.in

Infotech) rafeq@wincaat.com

Cordl

support@cordl.in

**Simplify Practice** 

port@simplifypractice.com

**Papilio** 

info@papilio.co.in







# Get Microsoft Teams for free

That's right, free. As in \$0. Work together with features like chat, file sharing, and video calling.

SIGN UP FOR FREE

Helps you edit online and in realtime



#### Communicate more effectively

Get your team on the same page with group chat, online meetings, calling, and web conferencing.



#### Work better together

Collaborate on files with built-in Office 365 apps like Word, Excel, PowerPoint, and SharePoint.



#### Customize your workspace

Add in your favorite Microsoft apps and thirdparty services to keep the business moving forward.



#### Keep your team secure

Get end-to-end security, administrative control, and compliance—all powered by Office 365.





## Communicate

#### Meetings

- Client Meetings
- Training Articles
- Internal Discussion
- Screensharing etc
- Staff Communication
  - Internal Discussion
  - Track work wise Discussion etc





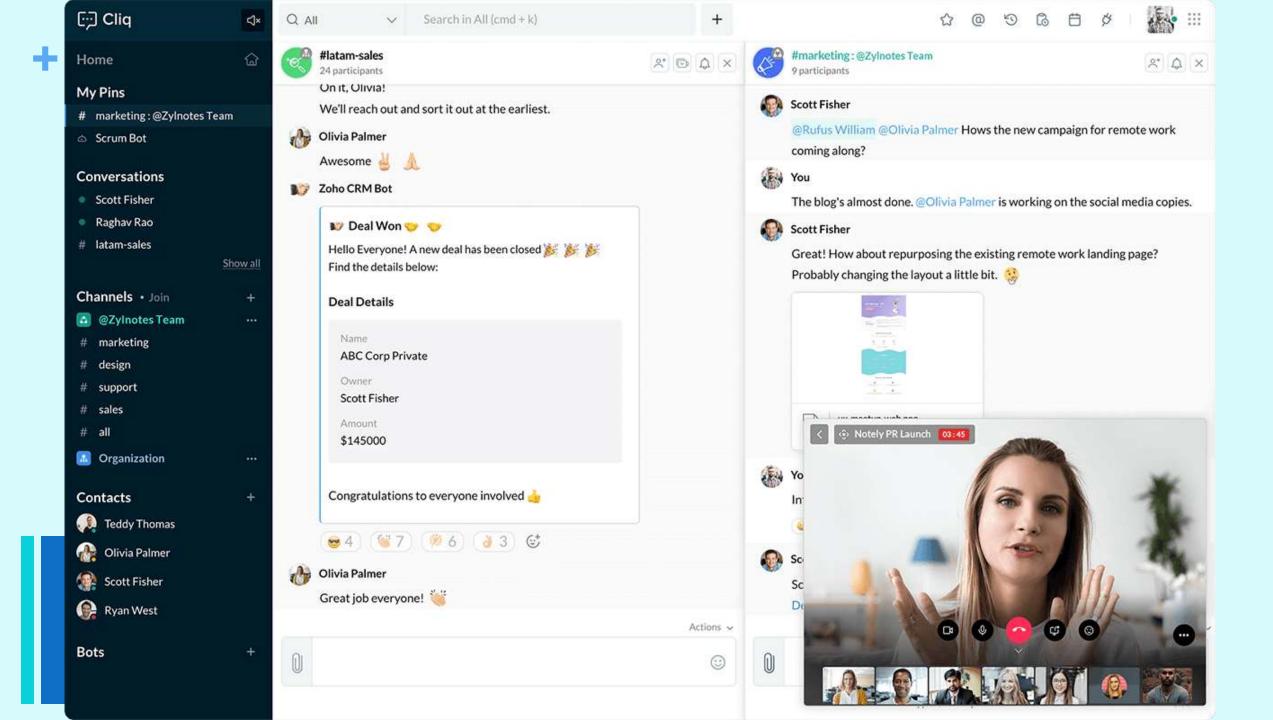


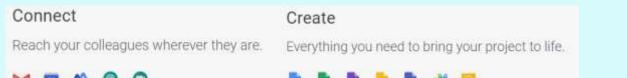














Store files and find what you need instantly.





# Collaborate & Productivity





File Repository



Can act as Backup

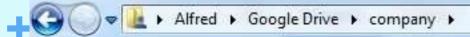


Large files can be stored



Can be accessed over the web, without downloading

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☆ Favorites	Name	Date modified	Туре	Size
■ Desktop	assets	2/24/2017 9:10 PM	File folder	
Downloads	le clients	2/26/2017 11:06 AM	File folder	
Recent Places		2/26/2017 12:17 PM	File folder	
<b>₩</b> Dropbox	<u></u> deck	2/24/2017 9:10 PM	File folder	
准 Google Drive	deliverables	2/24/2017 9:10 PM	File folder	
	documents	2/28/2017 8:43 PM	File folder	
📜 Librarie	La finances	2/26/2017 1:26 PM	File folder	
Documents	infrastructure	2/24/2017 9:10 PM	File folder	
→ Munc → Mu	Leads	2/26/2017 8:24 PM	File folder	
Pictu es	<u>III</u> PM	2/26/2017 12:35 PM	File folder	
Videos	k products	2/24/2017 9:10 PM	File folder	
	L proposal	2/26/2017 12:26 PM	File folder	
<b>₿</b> Homegroup	1 resources	2/24/2017 9:10 PM	File folder	
	温 sales	2/26/2017 6:12 PM	File folder	
톶 Computer	■ SEO	2/26/2017 12:14 PM	File folder	
Local Disk (C:)	<u>IL</u> SEO (1)	2/24/2017 9:10 PM	File folder	
Applications (D:)	L Stats	2/24/2017 9:10 PM	File folder	
Miscellaneous (E:)	1 teamwork	2/24/2017 9:09 PM	File folder	

## +

## **Data Backup Options**

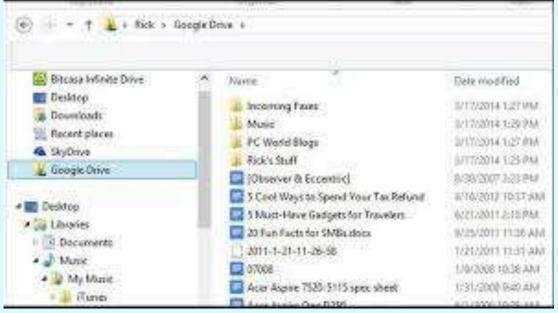




## About Us

The leading Enterprise online Backup Solution

















- Access Screen
- Review Work
- Explain / Clarify

## Remote Access



April 24, 2020

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Essential Tools for any CA Office

Your office is where you are!

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## Suite of Remote working Products



**NOTE:** Remotely will remain free till July 1, 2020 by which time we hope the Coronavirus crisis tides over. We wish this is of help to all teams.

#### Zoho Remotely App Stack

#### Communicate remotely

In addition to text, use audio/video conferencing to have effective remote conversations.



#### Cliq

Text, audio, and video conferencing



#### ShowTime

Online training



#### Meeting

Web-conferencing and webinar

#### Collaborate remotely

Organize your remote teams and align them to project goals and deadlines.



#### WorkDrive

File sharing and management for teams



#### **Projects**

Project management



#### **Sprints**

Agile project management

#### Assist remotely

Reach out remotely to assist customers or field technicians.



#### Assist

Remote-access support



#### Lens

AR-assisted remote support

#### Be productive remotely

Co-create content by contacting your colleagues within app for review.



#### Writer

Collaborative word processing



#### Sheet

Smart spreadsheets



#### Show

Collaborative presentation creation





- **■** Communicate
- Collaborate & TrackTasks
- Remotely Access
- Productivity Apps

Is there One Solution for Everything?

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Automation

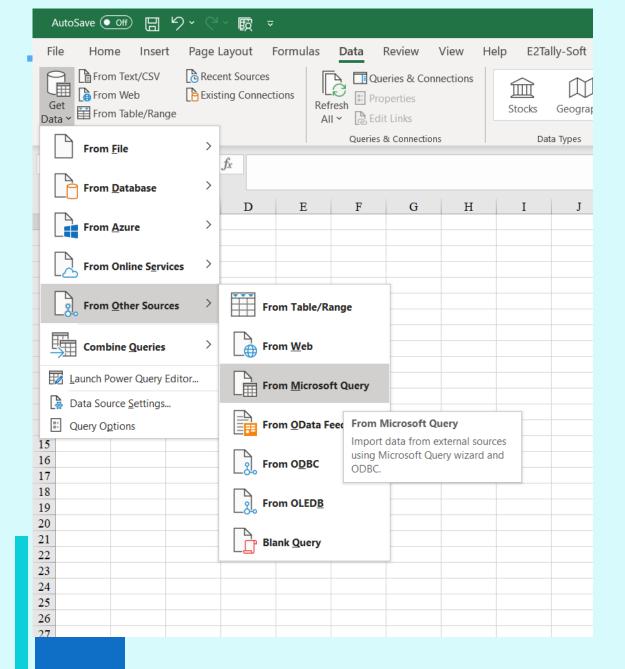


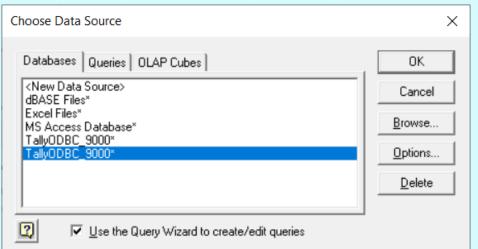
## Live Demonstration of Automatic Data Entry into Tally

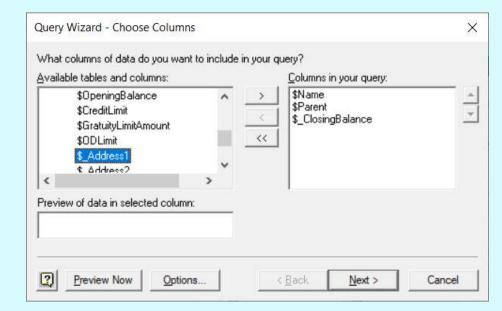
E2Tally-soft - Excel Add-in to automate Data Entry

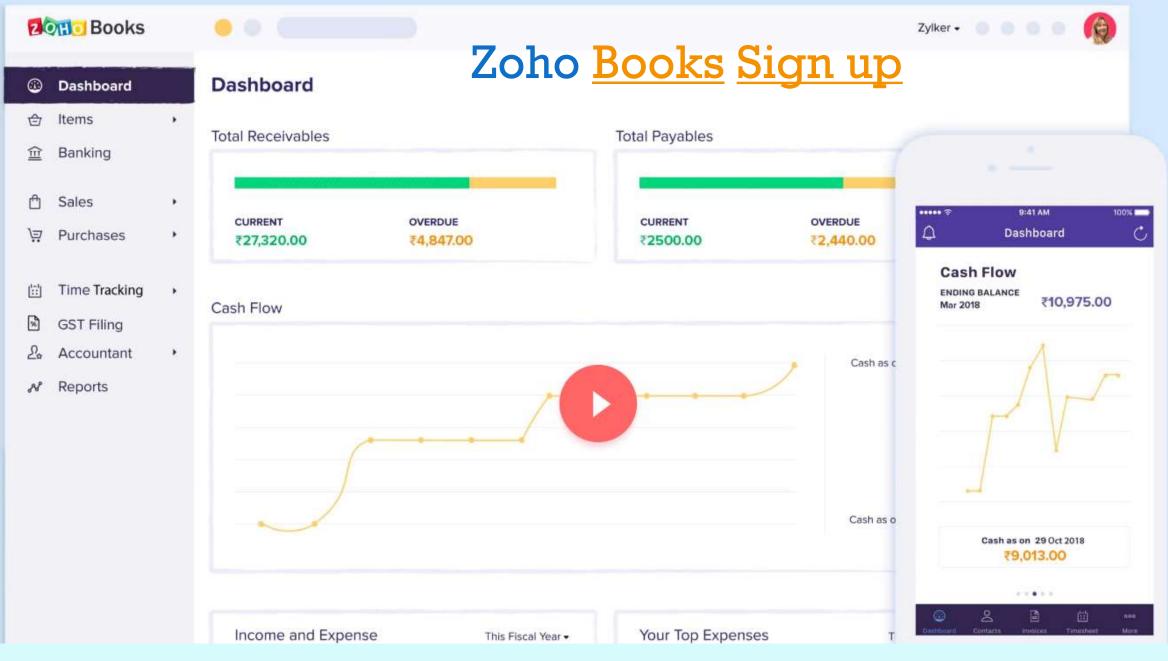
Courtesy: Wincer Infotech Limited wincaat.com / rafeq@wincaat.com

+ Live Demonstration of Extracting from Tally using SQL











### Zoho Books & Zoho Finance

### Run your entire back office with an integrated suite of apps.













INVOICE BOOKS

INVENTORY

**SUBSCRIPTIONS** 

**EXPENSE** 

CHECKOUT

Zoho Finance Sign up







√ Recurring Transactions

√ Online Payments

√ Client Portal

√ Projects & Timesheets

√ Sales Approval



√ P&L Report, Balance Sheet, Tax Reports

√ Tax Compliant - VAT/GST/Sales Tax

√ GL/ Journals/ Sub-accounts

√ Connect to Bank/Credit Card Account

√ Bills/ Expenses/ Vendor Credits

√ Sales and Purchase Approval



√ Track Inventory - SO/PO

√ Multi-warehouse (5 warehouses)

√ Online Orders (10k orders)

√ Composite Items

√ E-commerce Integrations

√ Serial Number Tracking





- √ Hosted Payment Pages
- √ Dunning for Automatic Payments
- √ Manage Offline/Online Subscriptions

- √ Subscription Metrics MRR/LTV/ARPU
- √ Addons, Plans, Coupons



- √ Auto-scan Receipts
- √ Expense Policies
- √ Import Credit Card Statements

- √ Approval Workflow
- √ Per Diem



- ✓ Hosted Payment Pages One-time and
- Recurring
- √ Integrated with Global Payment Gateways
- √ Unlimited Users

- √ MailChimp and Zoho Campaigns Integration
- √ Automatic Payment Retries



## Audit Automation – Demonstration using Data Analytics

Tally ERP
Data Analytics Tool

Courtesy: Wincer Infotech Limited wincaat.com / rafeq@wincaat.com



# How many have used this feature?

#### Gateway of Tally

#### Masters

#### Accounts Info.

PayroLI Info. Inventory Info.

#### Transactions

Accounting Vouchers InvenTory Vouchers OrdEr Vouchers PaYroll Vouchers

#### Utilities

ImpOrt Data BaNking

#### Audit

Audit & Compliance

#### Reports

Balance Sheet Profit & Loss A/c Stock Summary Ratio Analysis

Display Multi Account Printing

Quit

### Gateway of Tally .... Audit & Compliance

**Statutory Audit** 

Audit & Analysis

Financial Statements

Quit

#### **Data Analysis**

Particulars

#### Verification of Chart of Accounts

Verification of Stock Items

Verification of Balances

Analytical Procedures

Pending Documents

Statutory Payments

Periodic Payments and Receipts

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Relative Size Factor (RSF)

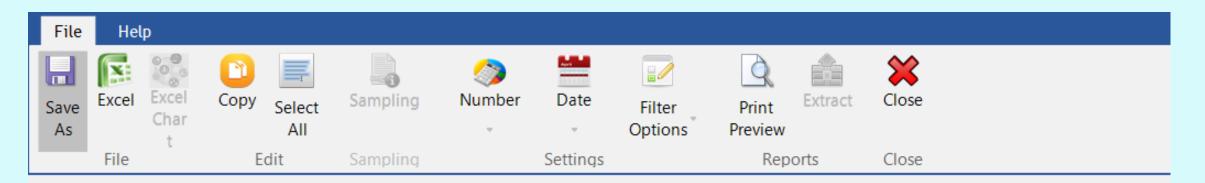
Other Analysis

Case Study

- An e-commerce company having more than 10,000 SKUs and more than 500 vendors. It had the following environment:
  - Goods Received Note and Purchase Order was auto-matched and Debit Notes / Credit
     Notes were auto posted
  - Same vendor supplied goods to different warehouses
  - No restriction on maximum quantity per order
  - Manual intervention present in recording transactions



### Outcome - Shipment at different rates

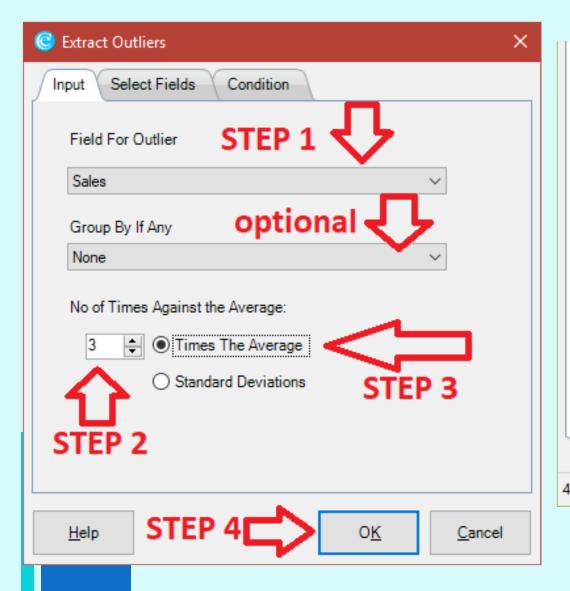


	√ 10-( ✓					= >	= ~	= ×			
	PO_Date	PO_Number	Vendor_Code	Vendor Name	Material Code	Qty	Unit Price	Amount	Pay Terms	UserID	Location
<b>)</b> 1	17 Nov 2	PO/6474	C-335	24x7 Super Couriers Ltd	D840980	10	10	100	OnlineTrfr	YT	BLR
2	25 Mar 20	PO/7179	C-335	24x7 Super Couriers Ltd	D840980	215	25	5375	ADVCHQ	НВ	CHE
3	21 Mar 20	PO/7157	C-335	24x7 Super Couriers Ltd	D840980	139	25	3475	OnlineTrfr	RS	MUM
4	17 Oct 20	PO/6317	C-335	24x7 Super Couriers Ltd	D840980	10	10	100	OnlineTrfr	NR	MUM
5	21 Oct 20	PO/6341	C-335	24x7 Super Couriers Ltd	D840980	100	10	1000	OnlineTrfr	NR	BLR
6	13 Oct 20	PO/6294	C-335	24x7 Super Couriers Ltd	D910404	10	110	1100	OnlineTrfr	AS	BLR
7	28 Mar 20	PO/7210	C-373	Accuright Ltd	D840980	250	25	6250	OnlineTrfr	TZ	CHE
8	21 May 2	PO/5519	C-373	Accuright Ltd	D910404	10	160	1600	CHQ	AS	BLR

Courtesy: Wincer Infotech Limited wincaat.com / rafeq@wincaat.com



### Function Applied - Outliers



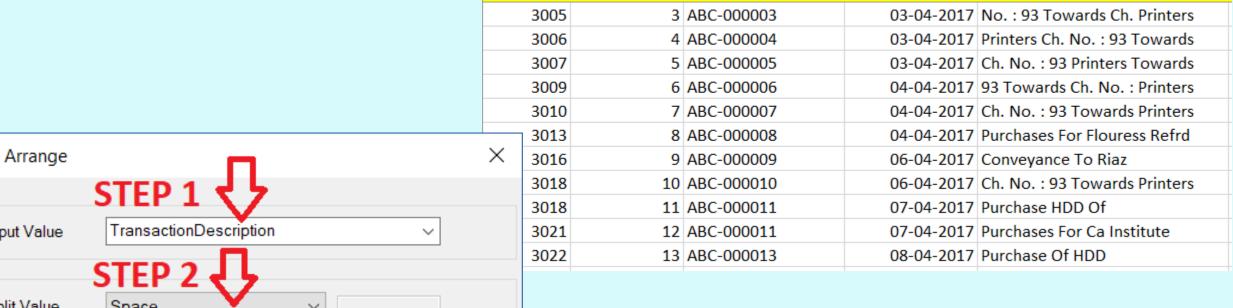
	Inv_Date	Sales	InvNo	Name	User_ID	No_Of_Times	Difference
<b>1</b>	01 Apr 2016	195000	1003	meenal pasari	RA	10	136027
2	01 Apr 2016	120000	1014	ruhi fatima	RA	6	61027
3	07 Apr 2016	63000	1184	smiti singh	SF	3	4027
4	07 Apr 2016	61000	1185	stella	SF	3	2027
5	07 Apr 2016	59000	1186	choudhary punita	SF	3	27
6	22 Apr 2016	65150	1505	karuna	SF	3	6177
7	22 Apr 2016	64900	1506	sindhu	SF	3	5927
8	22 Apr 2016	64650	1507	ferraria	SF	3	5677
9	22 Apr 2016	64400	1508	ian	SF	3	5427
10	22 Apr 2016	64150	1509	kumaran	SF	3	5177
11	22 Apr 2016	63900	1510	collen	SF	3	4927
12	22 Apr 2016	63650	1511	vennesa	SF	3	4677
13	22 Apr 2016	63400	1512	paniwala	SF	3	4427

427/427 Records Condition :

Courtesy: Wincer Infotech Limited wincaat.com / rafeq@wincaat.com

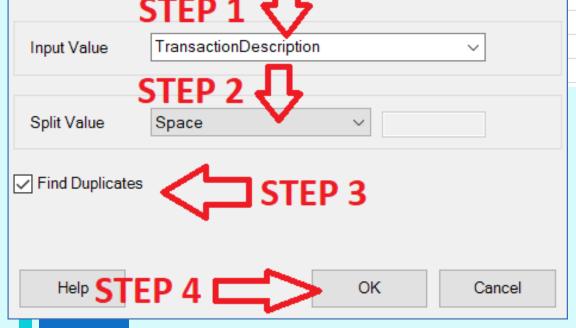


### Function Applied - Fuzzy Match



В

AccountID TransactionID TransactionNumber TransactionDate



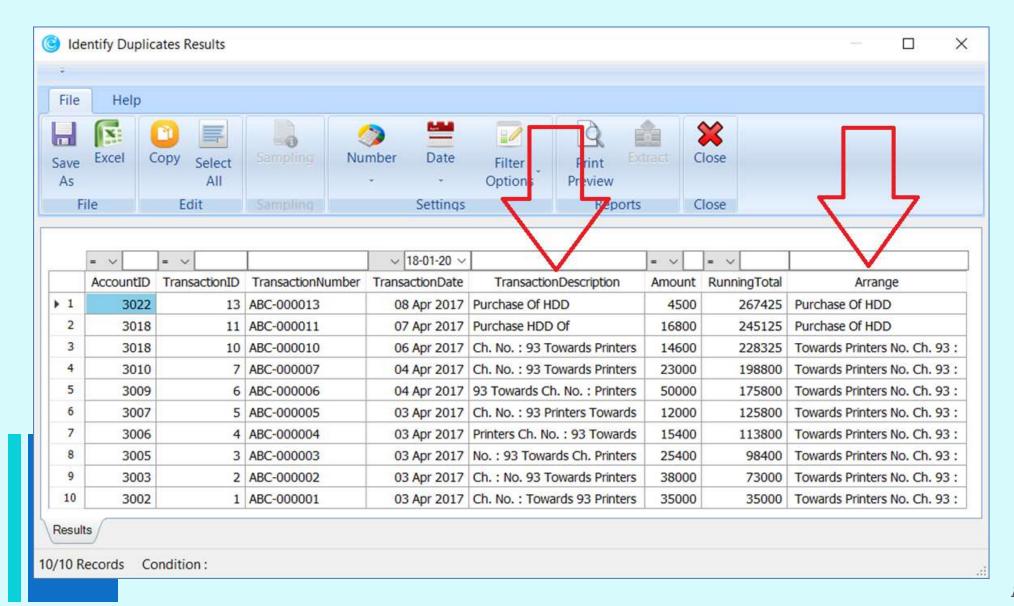
Courtesy: Wincer Infotech Limited wincaat.com / rafeq@wincaat.com

D

TransactionDescription



### Outcome – Multiple Duplicate Entries



### Few Other Apps









+ableau<sup>‡</sup>public





A free, open source, powerful tool for working with messy data











**Appify our Practise** 

### Accounting - Scan to Report





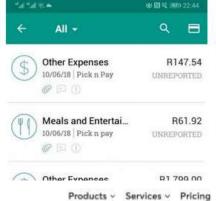
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### Other Apps

#### **Zoho Expense**





d \* Op Ship

08/20/17 Merchant

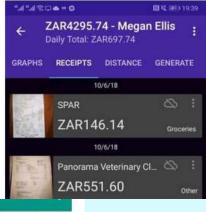
Pharmaline

Itemize

Date

**Edit Expense** 

Claim reimbursement



>

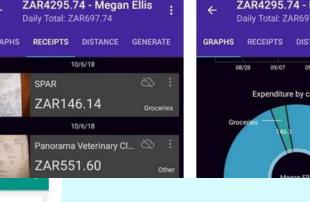
(E30)

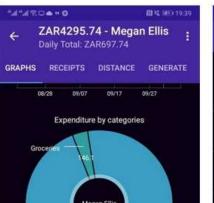
Sign up for free

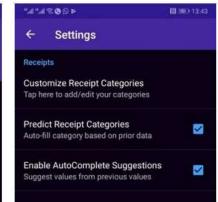
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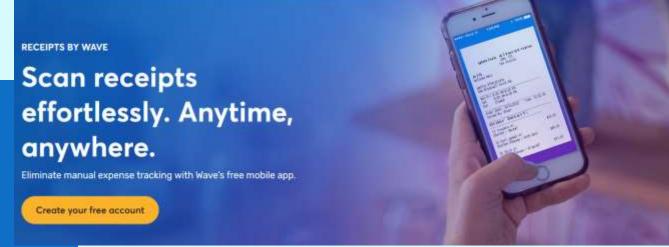
Sign in

5. Smart Receipts

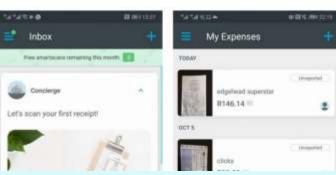








#### 1. Expensify





### Financial Statements with Analytics

- Upload TB and generate Financials
- Analytical Dashboards possible





#### FinAlyzer

#### BeyondSquare FinAlyzer

Most of our clients were looking for a tool that their accountants could configure & use themselves without having to invest in expensive technical resources. There are many tools available but they do not meet the business use cases required for generating financial management reports.

BeyondSquare FinAlyzer is a web based financial analysis ,financial reporting and forecasting tool.

It pulls data from underlying financial accounting systems, seamlessly curates it and provides visual and actionable business insights that help in decision making.

#### BeyondSquare FinAlyzer advantage:

- Seamlessly pulls financial data from accounting packages like QuickBooks, Taily, etc., and operational data from Excel.
- Tracks business health through a set of financial and operational KPIs
- User-friendly pre-defined excel template
- · Provides early warning through forecasts of cash, revenue and expenses.
- · Aids financial performance analysis
- · Variance analysis and segment-wise reporting
- . In-depth analysis of P&L, Balance Sheet and Cash Flow
- · Ability to consolidate and report across multiple entities
- · Ability for user to customize and build their own reports.

Read More

Video Overview







#### Company Analysis Report

Company reports are one stop shop for business development teams for company information required for various activities like lead generation, customer profiling, KYC information & vendor onboarding. These reports generated by pulling information from various sources always provide latest company information.



#### Tax Statement Analyser

Perfios tax document analyser automates fetching of tax documents like Form26AS, ITR forms & ITRV from various online & offline channels and generates reports for employment verification and income verification which augments credit assessment and decisioning.



#### Insights Assist

An extension of Perfios Insights online allows an RM or sales executive to capture basic details of a loan applicant through a standalone portal and leverages Perfios capability of generating and sharing a URL with end users for Net banking fetch and E-Statement upload.



#### Debit Scorecard

A scoring model that provides score of potential individual or retail customers seeking credit based on the analysis of their debit transactions in their bank account statements.



#### Predictive Analytics

A business intelligence and analytics platform which derives various insights from financial characteristics of customers of financial institutions.



#### InteGREAT

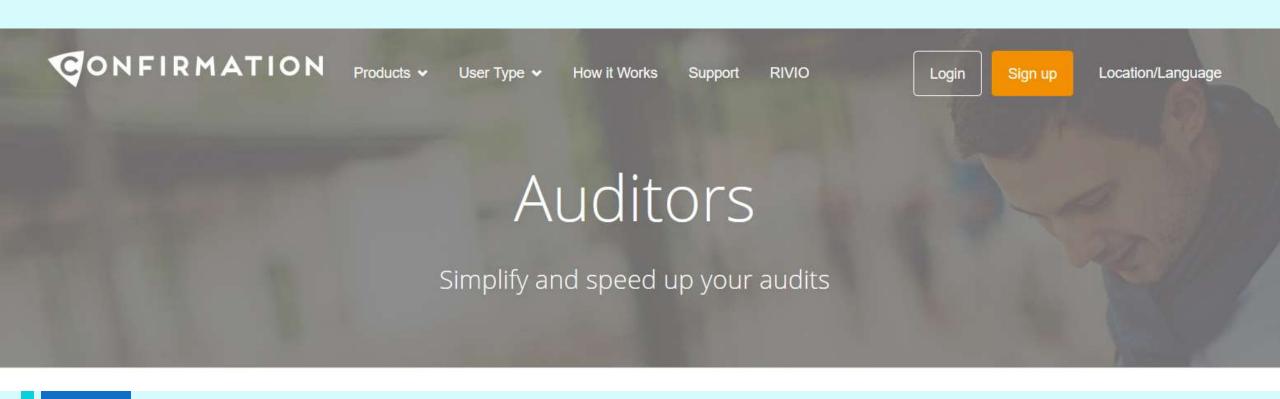
An integrated solution for complete digital transformation of the lending process. Loaded with Perfios' analytical solutions, this highly customizable solution is compatible across channels making it a formidable powerhouse for new age lending.



■ RoC search report services powered by AI

+

### **Audit Confirmation**



### Google Forms

- Quiz
- Article Interview
- Employee Training
- Client Survey
- Data Collection for Income Tax Returns
- GST Filing
- KYC Compliance

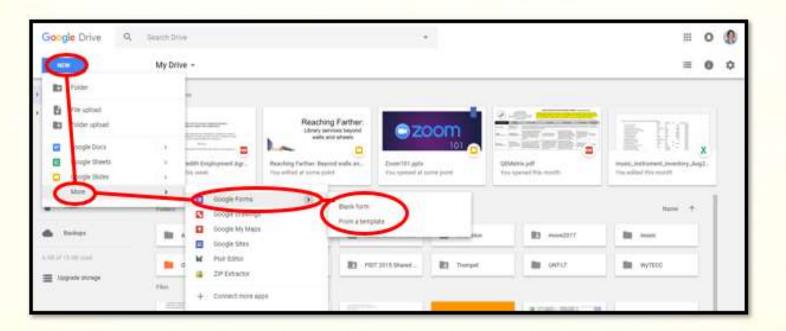
- Upload Documents
- ROC Filing
- Checklists for Audit Closure (Internal)

+

### Google Forms

Survey

### Creating a New Google Form



#### Accounting



Invoicing

Receipts



No set-up fees, no hidden charges, no monthly fee

#### Accounting software



\$0

No set-up fees, no hidden charges, no monthly fee



Unlimited bank and credit card connections

Unlimited income and expense tracking

Unlimited guest collaborators

Run multiple businesses in one account

#### Unlimited receipt scanning with our free iOS and A



Receipts are automatically recorded as accounting Wave

### **Invoicing App**

- Finance Software for small business
- Link Bank Statement / Credit Card
- Journal Entries are auto posted and can be imported into Tally

April 24, 2020

#### Receipt scanning

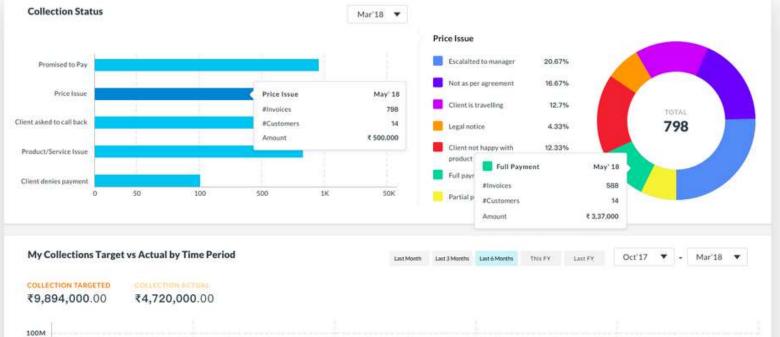


\$0

No set-up fees, no hidden charges, no monthly fee



nu,mb,erz



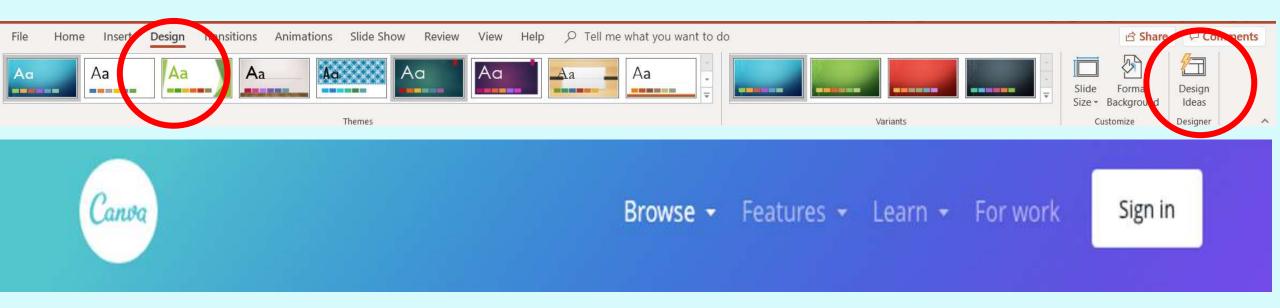
#### Numberz

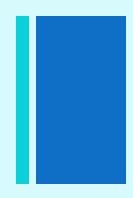
https://www.numberz.in/

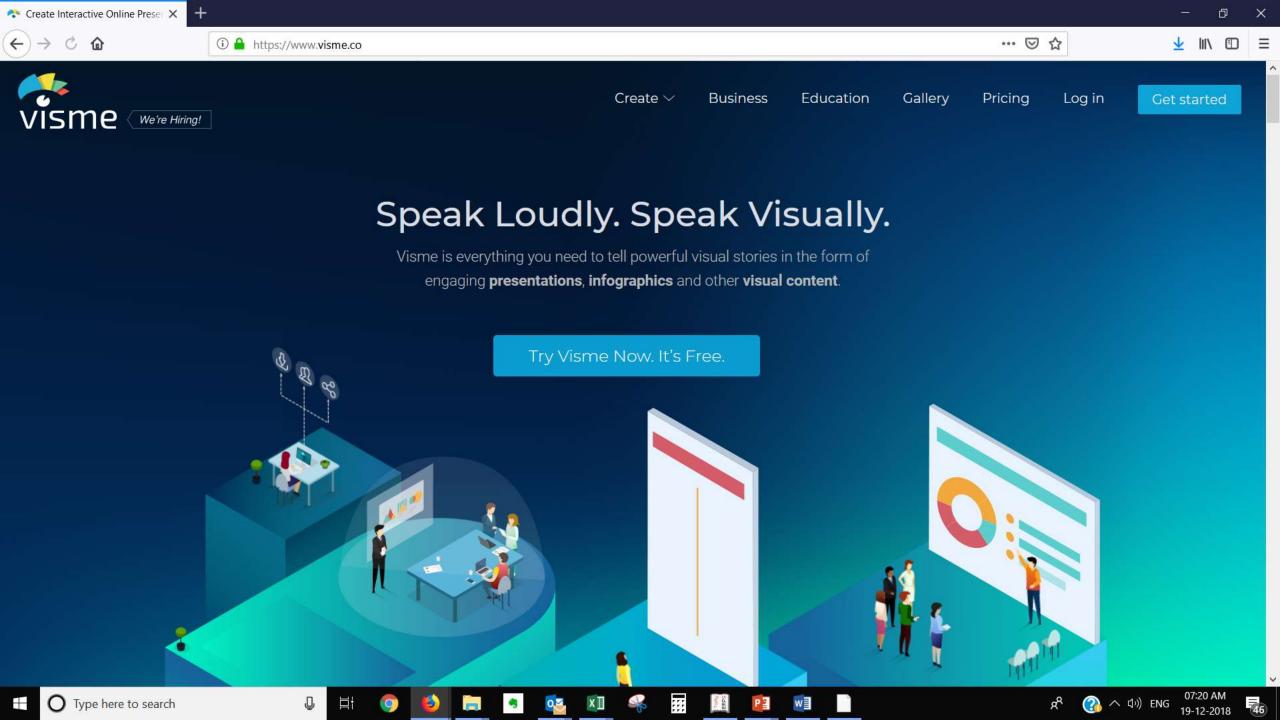
April 24, 2020

### +

### **Fancy Reports**









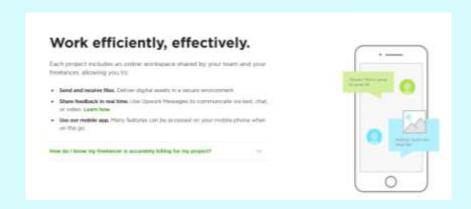
### Note Taking and Team Collaboration

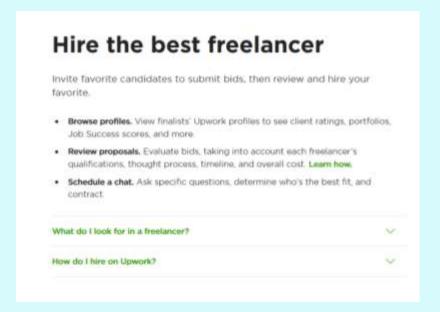


### Free lance Software Developers



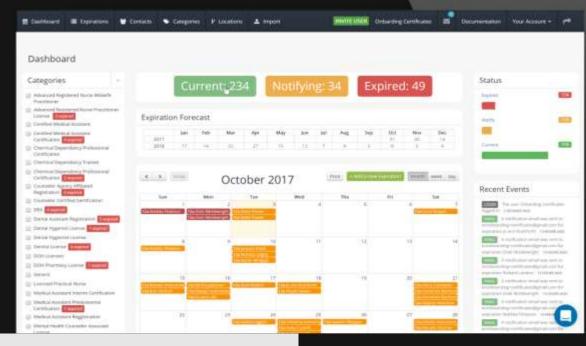
- Online Freelancing portal
- From Website to High end Software Development





## aladdinpro





#### The Benefits of Expiration Reminder



#### Spend More Time Growing Your Business

Save an average of 20 hours per week on tracking what's expired.

Spend less time following up and more time adding value to the business.



### See What's Expired with Fase

Never open speadsheet after spreadsheet to find what's expired.

Stop sending emails and let others come back to you with the information.



### Increase Employee Accountability

Send employees instant reminders about upcoming expirations and renewals.

Have them contact you with the updates increasing employee accountability.

### Remembering Passwords

#### **Splikity**

**Splikity** uses 'military-grade' encryption to remember your passwords so you don't have to. Splikity automatically saves your passwords and then syncs them across all your devices, entering them on to websites when required. Splikity Premium costs \$4.99 per month.

#### LastPass

**LastPass** is a free password manager app that works on smartphones and desktops. LastPass automates passwords on websites. By saving passwords across different websites and applications, LastPass saves you time and effort as you no longer have to remember and fill in passwords.



Being Futuristic







Repetitive and consistent



No human intervention needed



High-volume and time consuming



Independent vs. Interactive Work



### Activities that can be automated in CA office

- Payroll & Exp Mgmt.
- Timesheet
- Invoicing & Debtor Reconciliation
- Document Management
- Task Allocation & Tracking
- Rolling out Initial Checklists
- Periodical Backup

- Periodic Return Filing (case to case)
- Preparation of Financials
- Periodical Reminders

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# A2. USING CHATBOTS

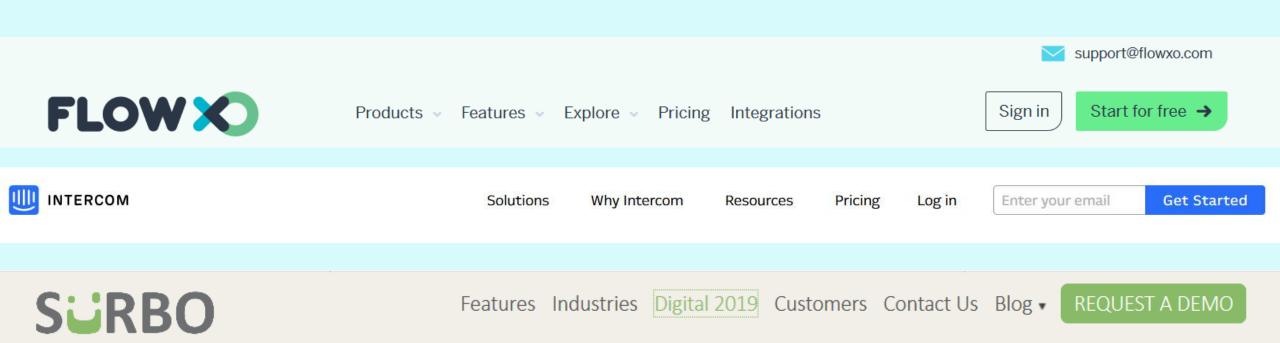
April 24, 2020



Chatbots

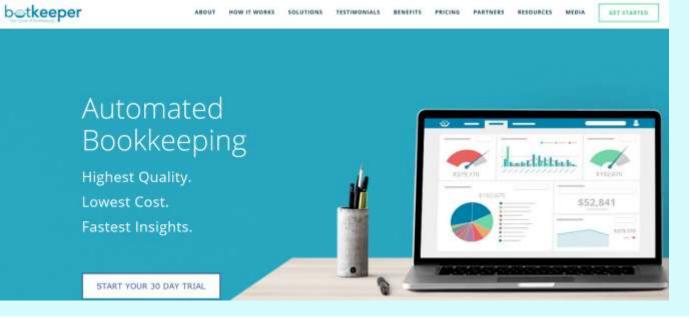
April 24 2020

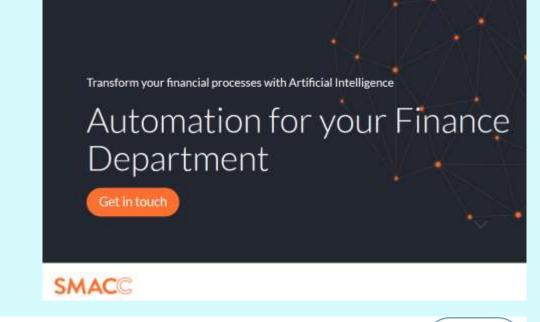
### Developing a Chatbot





Using AI based Accounting Tools





vic.ai

Accounting Firm

Enterprise

About Us

Contact Us

Blog

Sign In

#### Few AI enabled Accounting Tools

#### It's the platform for Accounting productivity.

Vic.ai is the next generation of efficiency and accuracy for Accounting firms, leveraging AI trained on hundreds of millions of documents and transactions for unparalleled performance.

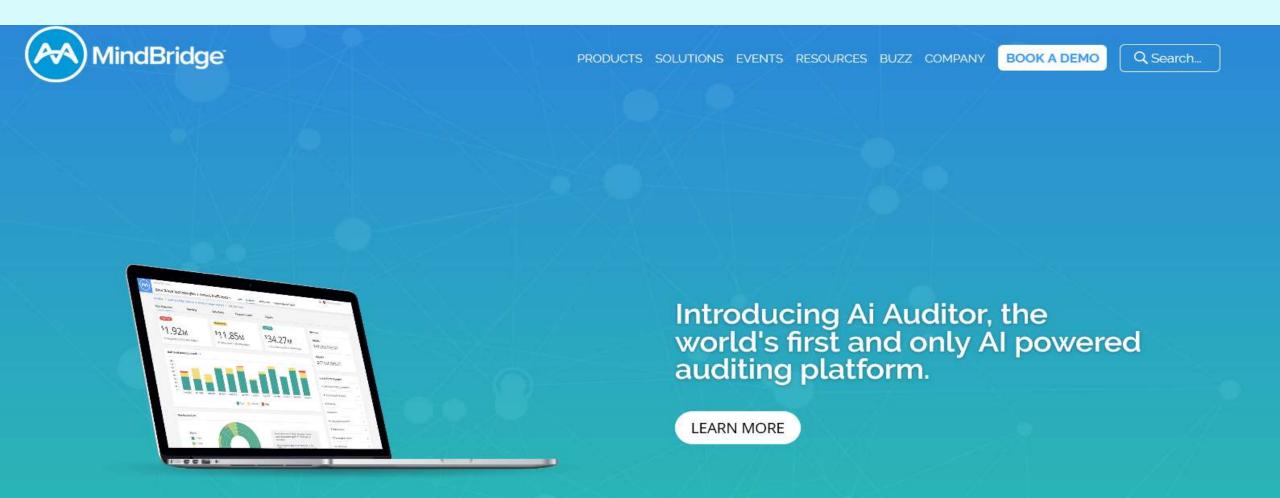
No more manual data entry, approvals or ledger postings.

- Roger.ai
- Bill.com
- MindBridge
- Expensify
- ReceiptBank
- Datamorphix.ai
- Chata.ai
- AppZen
- YayPay
- Siyea





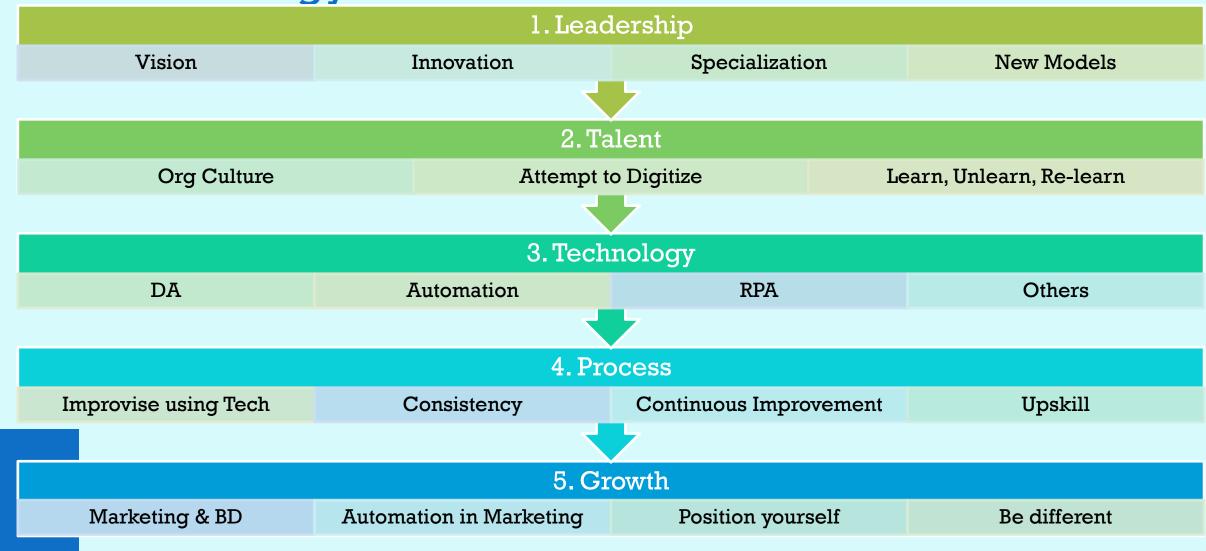
#### Using AI powered Data Analytics





4. The Digital Strategy

5-fold Strategy





Digital Presence

#### **Digital Presence**







**SEO** 



E-mail Communication



Blogging



Webinars



CRM



Do Online Surveys



Mobile App



#### **Embrace Social Media**

#### How to get started?



#### Pricing & Marketing Strategies

Make your digital presence felt

Use help of Interns

Follow "Uber" Pricing

Let the world know that your knowledge is beyond tax

Keeping updating your services

Publish milestones

Keep yourself updated

Innovate & Re-design

**Embrace Social Media** 

80: 20 Rule

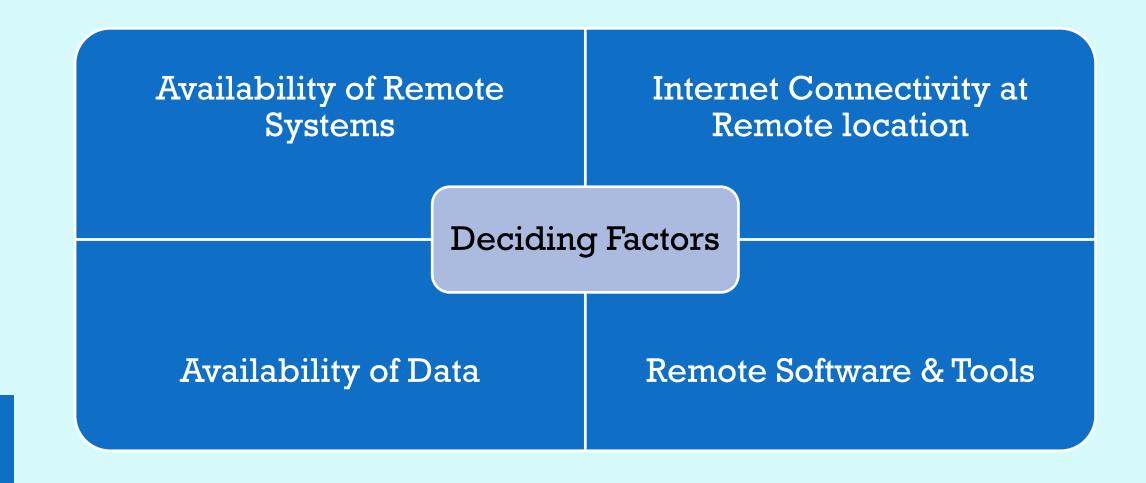
Learn from competitors / peers / juniors

Obtain Feedback

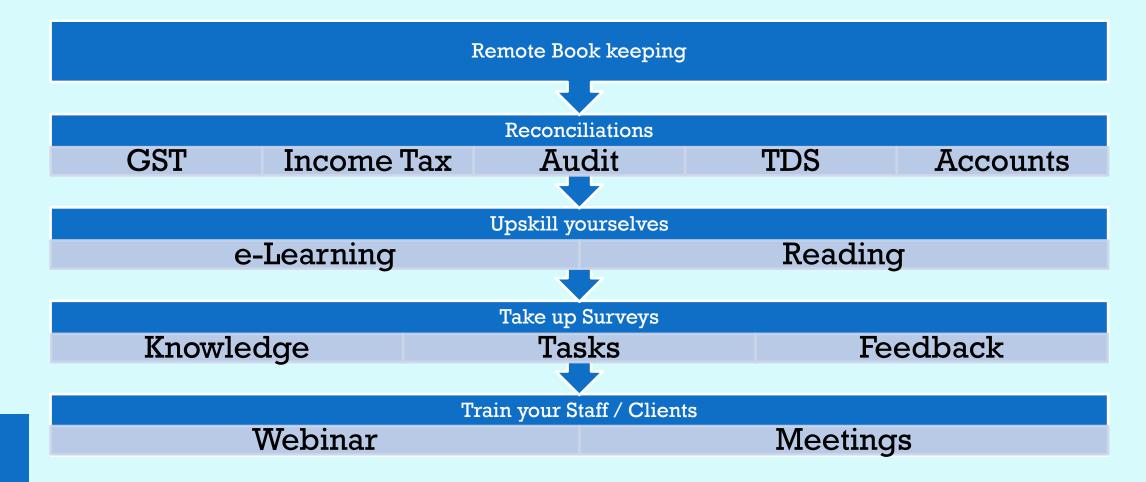
Level 1	Fee	Level 2	Fee	Level 3	Fee	Level 4	Fee
Transaction/Compliance		Performance		Strategic		Consulting	
☐ Compilation		□ Review		□ Audit		□ Purchase of a Business	
□ Outsourced Accounting		☐ CFO Services		□ Strategic Planning		☐ Sale of a Business	
□ Payroll, including		☐ Monthly Budget		□ 90-Day Game Plans		□ IT Review - Roadmap	
filings				□ Quarterly Reviews			
□ Bill Payment		☐ Cash Flow		☐ Midyear Review		☐ Entrepreneurial	
						Services	
☐ General Ledger –		☐ Monthly management		☐ Annual Plan Update		☐ Mergers & Acquisitions	
Financial Reporting		meetings					
□ Dashboard		□ Comparison with peer		☐ Tax Planning		☐ Governance	
		metrics					
□ Expense Mgmt.		☐ HR-Compliance		☐ Estate Planning		☐ Compensation	
☐ Income tax - Prep		☐ HR-Perform. Mgmt.		☐ Succession Planning		☐ Pricing	
☐ Sales Tax Reporting		☐ Lean Six Sigma		☐ HR – Talent		☐ Executive Search	
		Process Review		Development			
□ Property Tax Reporting		☐ Insurance Review		☐ Wealth Management		☐ Financing/IPO/ICO	
☐ Depreciation - Basis		☐ Privacy & Sec. Review		☐ International Growth		☐ Privacy & Security	
☐ State & Local Tax		☐ Financial Modeling		☐ Tax Credits &			
				Incentives			
☐ Estates & Trust		☐ Tax Credits		□ Business Valuations			

**BUSINESS TRANSFORMATION** 

#### **WFH Strategy**



#### WFH Tasks



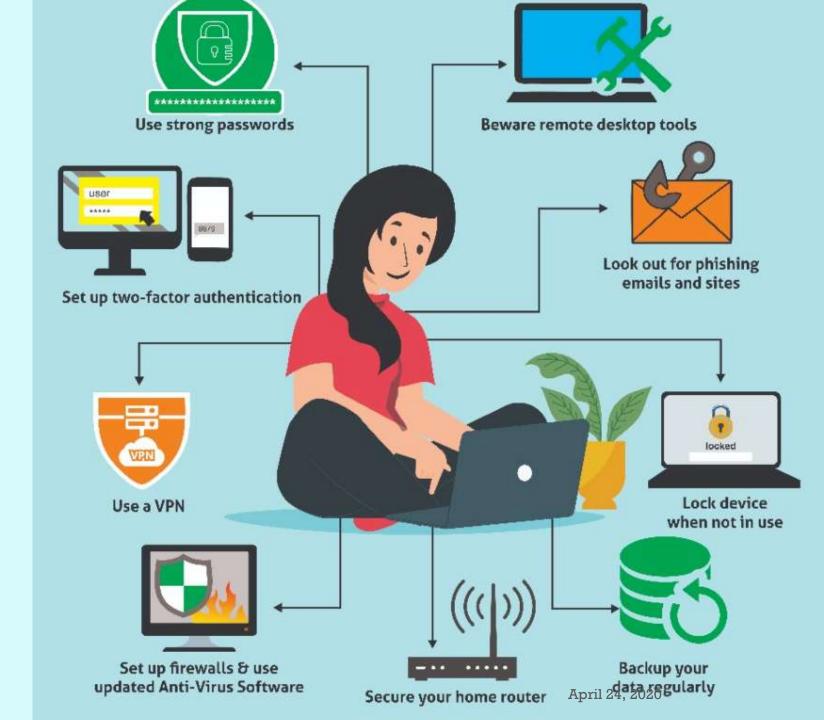
#### **WFH Tasks**



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#### 1

# Do not forget Security



# 5. GETTING FUTURE READY

#### Audit the Auditor!

Digital Competency Maturity Model



Section A: Level of Automation of Firm's Internal Processes

Section B: Availability of Qualified Resource Pool and Talent

Development Relating to Digital Competencies

Section C1: Discipline specific Categorisation – Audit

Section C2: Discipline specific Categorisation – Tax and

Compliances

Section C3: Discipline specific Categorisation – Accounting

and support function

Section C4: Discipline specific Categorisation – Other

Management Consulting Services

Section D: Adaptation of Advanced and Emerging

Technologies

https://resource.cdn.icai.org/57964daaab47265.pdf

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#### How to Mature?



Step 1: Benchmarking



Step 2: Planning Initiatives



Step 3: Identifying resources and execution plan



Step 4: Assessing progress and revalidation against the DCMM



Step 5: Perform a peer review/ review by external firm, if necessary



#### The New Role



Jointly Lead Strategy









Protect your Brand & Identity



Be a Storyteller



Be the Digital Catalyst



Domain expertise over Internal Controls



Trust & Integrity





Advanced work from home and remote working solutions



Flexible working – boon for woman



Automation of accounting and compliance



Data will move automatically from clients and their bank accounts into the accountant's systems.



Remote Audit



Accountants will have a real-time overview of client matters



Fees based on value added and not time spent.



Increased in Audit of IT Systems and Forensic Engagements





#### Future of Technology for CAs – Distant Future



Proactive alerts to auditors



Analytics powered newer services



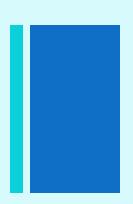
AI as a service provider



"Bot-keepers" from bookkeepers.

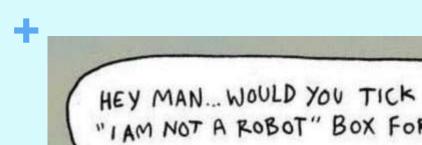


Blockchain powered solutions will soon be a reality





Technology solutions require domain expertise of CA





## THIS DAY IS NOT TOO FAR...

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#### **Tech-enabled Solutions**



























#### **Key Takeaways!**



Invest and experiment in new technologies



Adopt & adapt to emerging trends such as cloud, data analytics



Build awareness and engage in debate



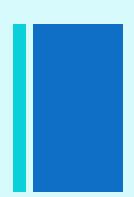
Train and develop the skill-sets and mind-sets



Dedicate resources and time



Change the audit approach from "tick" to "click"



PEOPLE who change after change will survive...

PEOPLE who change with change will succeed...

PEOPLE who cause the change will lead....!!



#### \* ICAI Initiatives



#### The Institute of Chartered Accountants of India

(Setup by an Act of Parliament)

- DISA
- FAFD



- E-learning on RPA
- **Forensic Analytics using CAAT**
- Using Excel & Advanced Excel
- Webcast on Technology ICAI TV / eLearning @ ICAI
- Regular Technology Conferences

https://www.icai.org/new\_post. html?post\_id=13422&c\_id=432

#### ÷

### Other Technical Presentations

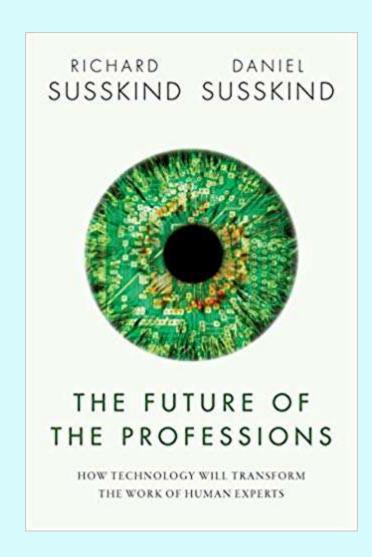
- Digital CA
- Analytics in Fraud
- Analytics in Audit
- Latest Tech in Finance
- GDPR & its Impact
- Digital Payments & Cyber Risk
- Protecting Digital Data & Cyber Risk
- Digital India





#### Recommended Reading

- The Future of Profession
- The Future of Jobs Report 2018 World Economic Forum
  - http://www3.weforum.org/docs/WEF Future of Jobs 2018.pdf
- RPA Concept Paper on RPA
  - https://www.icai.org/new\_post.html?post\_id=14943
- RPA e-learning by ICAI
  - https://pqc.icai.org/assets/ICAI\_RPA\_V4/story\_html5.html
- Oct 2018 issue of CA Journal



#### Further Reading

- Simplifying Work from Home <a href="https://youtu.be/Lkio4ThiyRk">https://youtu.be/Lkio4ThiyRk</a>
- Accounting in Remote
  - https://www.zoho.com/accounting-software/
  - https://youtu.be/yWxsPlWbhmc
- Are we Ready to "Operate from Home"?
  - https://www.linkedin.com/pulse/we-ready-operate-from-home-narasimhan-elangovan
- Various presentation and topics on Technology
  - http://www.ken-co.in/blog

#### COVID-19 Reading

■ #COVID19 – Regulatory & Statutory Relief & Remote Working for MSMEs

https://www.youtube.com/watch?v=5dY-C5F ZR4&t=6s

■ Webinar on Simplifying Work from Home

https://youtu.be/Lkio4ThiyRk

Using Tally for Remote working and Audit

https://www.youtube.com/watch?v=yWxsPlWbhmc&t=4056s

Are we ready to operate from Home?

https://www.linkedin.com/pulse/we-ready-operate-from-home-narasimhanelangovan

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#### Industry 4.0 / Digital CAs

■ Industry 4.0

https://youtu.be/7yZ0aFXbxHs

■ Panel Discussion on CAs Leading Digital Transformation

https://youtu.be/Ba009QQqhi0

■ Panel Discussion: Emerging Technologies: Challenges and Opportunities for CAs

https://youtu.be/XV W8MV DPg

■ AI, Robotics and Data Analytics

https://youtu.be/yVUXbNxVJb4?t=7033

#### **Data Analytics**

Auditing Compliance in an automated world: How Analytics is a big differentiator

https://youtu.be/g4Ayux5ZJPA

■ Practical Insights into Data Analytics

https://www.youtube.com/watch?v=k7Nz-E-W6a8

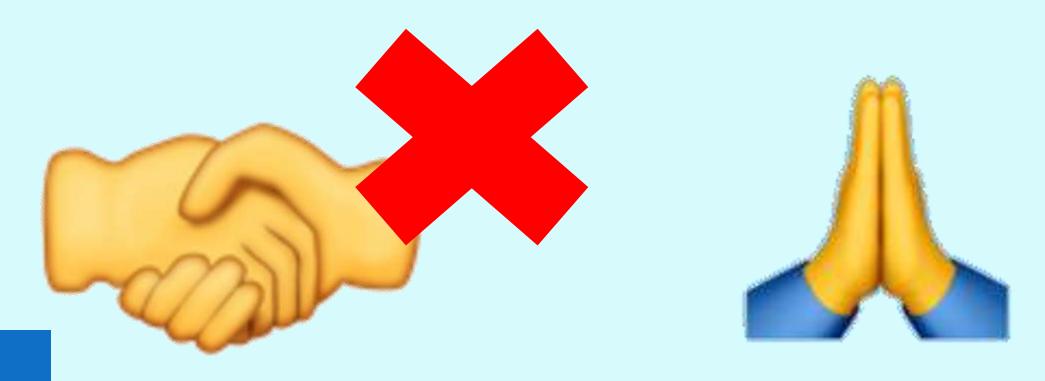
■ How Analytics is going to transform Fraud Investigation & beyond!!

https://youtu.be/byE 5XHEHC8

■ A practical approach to Data Analytics

https://youtu.be/31kHzDthj7q

#### Move on from



**#StaySafe #StayProtected** 



#### Narasimhan Elangovan

Partner at KEN & Co. Chartered Accountants



#### Click here for regular updates:

http://www.ken-co.in/contact-us.html

### Thank You!

#### Questions?

#### Narasimhan Elangovan

narasimhan@ken-co.in www.ken-co.in +91-98867-44517











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http://tiny.cc/Nara